

**UNITED STATES OF AMERICA
CONSUMER PRODUCT SAFETY COMMISSION**

In the Matter of Amazon.com, Inc.,

Respondent

CPSC Docket No. 21-2

**RESPONDENT AMAZON.COM, INC.’S RESPONSE TO
THE COMMISSION’S JULY 29, 2024 DECISION AND ORDER**

On July 29, 2024, the U.S. Consumer Product Safety Commission’s (“CPSC” or the “Commission”) issued a Decision and Order (the “Decision and Order”) in the above-captioned mandatory recall proceeding. The Decision and Order was served on the parties and published on the adjudication docket the following day. The Decision and Order erroneously concluded, *inter alia*, that Amazon “acted as a distributor” of the Subject Products under the Consumer Product Safety Act (“CPSA”); that additional direct notice and public notice regarding the Subject Products were required to protect the public; and that Amazon must provide purchasers with a duplicative refund, conditioned upon return or proof of destruction, or, for the carbon monoxide detectors, replacement products upon return. Dkt. 142 at 72–73. The Decision and Order also required the parties to participate in a 45-day process, prescribing:

1. “That, within 15 days following the service of this Decision and Order, Amazon shall deliver to Complaint Counsel its Proposed Notification Plan and Proposed Action Plan”;

2. “That, within 15 days of Amazon’s delivery to Complaint Counsel of its Proposed Notification Plan and Proposed Action Plan, Amazon and Complaint Counsel shall meet and confer to seek to ensure that the proposed plans are mutually acceptable”;
3. “That, within ten days of the meet and confer, Amazon shall file with the Commission, through the Office of the Secretary, the Proposed Notification Plan and Proposed Action Plan for review and approval by the Commission;”
4. “That, within three days thereafter, Complaint Counsel shall file a statement regarding any disputed issues with the Proposed Notification Plan and the Proposed Action Plan”; and
5. “That, within two days thereafter, Amazon may file a reply to Complaint Counsel’s statement.”

Dkt. 142 at 73–74.

Amazon objects to the Commission’s Decision and Order on the ground that Amazon is not a “distributor” as that term is defined in the CPSA, and the Commission was without authority to issue the Decision and Order for that reason. Additionally, Amazon’s prior direct notifications to all purchasers of the Subject Products regarding the product hazards, warning them to stop using and to dispose of the products, and the issuance of refunds of the full purchase price to all purchasers’ accounts, were reasonably adequate to protect the public and serve the public interest. The notice and remedial requirements to be ordered by the Commission in connection with the Decision and Order are also unlawful for the reasons stated in Amazon’s briefing, including because they exceed the Commission’s authority and infringe Amazon’s First Amendment rights. Amazon intends to challenge the Commission’s final order, once

issued, including by seeking a stay of the final order, and does not waive any of its objections to the Commission’s past or future rulings by submitting this document or participating in the process ordered by the Commission.

Notwithstanding these objections, Amazon submitted its initial Proposed Notification and Action Plan (the “Initial Plan”) to Complaint Counsel on August 14, 2024, in accordance with the Decision and Order. On August 28, 2024, and upon Amazon’s request, Complaint Counsel provided a redline of the Initial Plan to Amazon. The following day, counsel for the parties met and conferred via videoconference to discuss the Initial Plan.

In accordance with the Decision and Order, Amazon hereby submits under protest the enclosed Proposed Notification and Action Plan (collectively, the “Plan”), along with samples of prior CPSC public recall notices reflecting the Commission’s prior approval of the remedies contemplated by the Plan.

Amazon reserves all of its rights, including all defenses and objections previously asserted in this proceeding and with respect to the issues raised in the Decision and Order and this Plan.

Dated: September 9, 2024

Respectfully submitted,



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Counsel for Respondent

Amazon's Proposed Notification and Action Plan

Amazon's Proposed Notification and Action Plan

1. **The Subject Products:** The carbon monoxide detectors, children's sleepwear garments, and hair dryers sold through Amazon's Fulfilled by Amazon program and identified by Amazon Standard Identification Numbers ("ASINs") in the Complaint and the Parties' Joint Stipulation and clarified by the Commission's Decision and Order excluding from the Subject Product population "the products listed by ASINs in Amazon Exhibit 130 that are not also identified in the Complaint and Joint Stipulation," Dkt. 142 at 41-44.

2. **Notification Plan:** The following notices will identify the product, describe the nature of the alleged hazard, and inform consumers how to obtain the ordered remedy. The notices will also include the name and location of the manufacturer, the number of affected units, a photograph of the Subject Products, and, if relevant, the number of incidents.
 - a. Public Recall Notice
 - i. *Recall Alert:* The CPSC will publish Recall Alerts (Appendices A-1 through A-3) on its website. The Recall Alerts will contain product information and instruct consumers how to contact Amazon to obtain a full refund, conditioned upon photographic proof of destruction.

 - b. Direct Recall Notice
 - i. *Purchaser Notification:* Amazon will send one round of notifications to original purchasers of the Subject Products (Appendices B-1 through B-3) within 10 days of the publication of the Recall Alert.

 - c. Publication of the Recall Alert on Amazon's website
 - i. On or about the date the CPSC publishes the Recall Alert on its website, Amazon will add the Recall Alert to its "Recalls and Product Safety Alerts" page on Amazon.com so that it can be viewed by a person querying the product on Amazon's website, including non-purchasers of the Subject Products.

 - d. Notice to Third-Party Sellers
 - i. Amazon will send one round of notifications to the last known contact for the Third-Party Sellers of the Subject Products (Appendices C-1 through C-3).

- e. Contact Method
 - i. Both the Recall Alert and the Direct Recall Notice will contain a method for purchasers to contact Amazon the Subject Products that complies with the requirements of 16 C.F.R. § 1115.27.

3. Remedial Plan:

- a. Children's Sleepwear
 - i. Amazon will issue full refunds contingent on destruction of the product.
 - ii. To remedy the Subject Product children's sleepwear garments, consumers will be instructed to cut the sleepwear in half vertically and horizontally and provide photographic proof of destruction to Amazon.
 - iii. The draft notifications are attached as Appendix A-1, Appendix B-1, and Appendix C-1.
- b. Carbon Monoxide Detectors
 - i. Amazon will issue purchasers full refunds contingent on disposal of the product.
 - ii. To remedy the Subject Product carbon monoxide detectors, consumers will be instructed to write "RECALLED" in ink on the detectors and dispose of the product, and provide photographic proof to Amazon of disposal of the marked product.
 - iii. The draft notifications are attached at Appendix A-2, Appendix B-2, and Appendix C-2.
- c. Hair Dryers
 - i. Amazon will issue purchasers full refunds contingent on destruction of the product.
 - ii. To remedy the Subject Product hair dryers, consumers will be instructed to cut the cord of the hair dryer and provide photographic proof of destruction to Amazon.
 - iii. The draft notifications are attached at Appendix A-3, Appendix B-3, and Appendix C-3.

4. Monthly Reports:

- a. Amazon will submit monthly progress reports, once per month for one year, within five business days of the first of each month, which will contain the following information:
 - i. The number of consumers notified about the Subject Products during the reporting dates.
 - ii. The number of consumers who contacted Amazon about the Subject Products during the reporting dates.
 - iii. The number of consumers who received a second refund based on proof of destruction or disposal.

Appendix A-1



U.S. Consumer Product Safety Commission – Recall Alert

Release Date: [MONTH] [DAY], [YEAR]

Release Number: 24-

DRAFT

HOYMN, IDGIRLS, Home Swee, and Taiycyxgan Children’s Sleepwear Sold on Amazon.com Recalled Due to Violation of Federal Flammability Standards and Burn Hazard

Recall Summary

This notice is being issued under mandatory order of the U.S. Consumer Product Safety Commission.

Name of Product: Children’s Sleepwear Pajamas and Robes

Hazard: The recalled children’s pajamas and robes fail to meet the federal flammability standards for children’s sleepwear, posing a risk of burn injuries to children.

Remedy: Refund

Recall Date:

Units: [Total number of units to be added prior to recall notice publication]

Consumer Contact: [Mode of contact to be added prior to recall notice publication]

Description: This mandatory recall involves the “HOYMN Little Girl’s Lace Cotton Nightgowns,” “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes,” “Home Swee Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe,” and “Taiycyxgan Little Girl’s Fleece Bathrobe,” all sold on Amazon.com.

The HOYMN nightgowns were sold in white, blue, pink, and purple, in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.

The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.

The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE.”

The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions, and the robes’ size are printed on a tag on the inside of the garment.

Remedy: The Third-Party Sellers of these products have not responded to the CPSC and have been uncooperative in the implementation of this recall. Amazon previously issued a safety notice to all consumers who purchased this product. The prior notice requested that consumers stop using and dispose of the product, and to inform anyone to whom the consumer may have given the product to stop using and dispose of the product. Amazon has already provided purchasers of the product with a full refund. To receive a further refund, consumers can destroy the children’s sleepwear by cutting it in half vertically and horizontally and provide photographic proof of destruction to Amazon at [mode of contact to be added prior to recall notice publication]. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported.

Sold at: Online at <https://www.amazon.com/> from June 2016 until February 2020 for between \$18 and \$31.

Seller(s): HOYMN, IDGIRLS, Home Sweet, and Taiycyxgan

Manufactured in: China

Recall Number:

Photos



Recalled HOYMN Little Girls' Lace Cotton Nightgown



Recalled IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes



Recalled Home Sweet Boys Plush Fleece Robe Shawl



Recalled Taiycygan Little Girl's Coral Fleece Bathrobe

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (“CPSC”) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC’s work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC’s Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.

Appendix A-2



U.S. Consumer Product Safety Commission – Recall Alert

Release Date: [MONTH] [DAY], [YEAR]

Release Number: 24-
DRAFT

WJZXTEK, Zhengzhou Winsen Electronics Technology Company, BQQZHZ Carbon Monoxide (“CO”) Detectors Sold on Amazon.com Recalled Due to Risk of Failure to Alarm and Warn Consumers of Hazardous Levels of Carbon Monoxide

Recall Summary

This notice is being issued under mandatory order of the U.S. Consumer Product Safety Commission.

Name of Product: Carbon monoxide detectors

Hazard: The alarms may fail to alarm on time, posing a risk of exposure to hazardous levels of carbon monoxide.

Remedy: Refund

Recall Date:

Units: About 23,450

Consumer Contact: [Mode of contact to be added prior to recall notice publication]

Description: This mandatory recall involves the WJZXTEK, Zhengzhou Winsen Electronics Technology Company, and BQQZHZ carbon monoxide detectors (“CO detectors”) sold on Amazon.com.

The recalled CO detectors have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button. The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen. The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators are arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Remedy: The Third-Party Sellers of these products have not responded to the CPSC and have been uncooperative in the implementation of this recall. Amazon previously

issued a safety notice to all consumers who purchased this product. The prior notice requested that consumers stop using and dispose of the product, and to inform anyone to whom the consumer may have given the product to stop using and dispose of the product. Amazon has already provided purchasers of the product with a full refund. To receive a further refund, consumers should write "RECALLED" in ink on the detectors and provide photographic proof of disposal of the marked product to Amazon at [mode of contact to be added prior to recall notice publication]. Amazon is contacting all known purchasers directly.

Incidents/Injuries: No incidents meeting the criteria jointly stipulated by the Parties (*i.e.*, failure to alarm within 15 minutes when subject to 400 ppm of carbon monoxide) were reported. Amazon has identified (i) one unconfirmed customer review stating that a carbon monoxide detector failed to alarm when exposed to over 300ppm of CO (the exposure time was not mentioned), and (ii) one unconfirmed customer review indicating that the detector failed to alarm when exposed to smoke for five minutes (the amount of CO was not mentioned). No injuries were reported.

Sold at: Online at <https://www.amazon.com> from February 2018 until November 2020 for between \$14 and \$37.

Seller(s): WJZXTEK, Zhengzhou Winsen Electronics Technology Company, BQQZHZ

Manufactured in: China

Recall Number:

Photos



Recalled WJZXTEK CO alarm



Recalled Zhengzhou Winsen Electronics Technology Co, Ltd CO alarm



Recalled Zhengzhou Winsen Electronics Technology Co, Ltd CO alarm



Recalled BQQZHSCO alarm

About the U.S. CPSC

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Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC’s Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.

Appendix A-3



U.S. Consumer Product Safety Commission – Recall Alert

Release Date: [MONTH] [DAY], [YEAR]

Release Number: 24-
DRAFT

Certain Brands of Combination Hair Dryers and Hairbrushes Sold by Third-Party Sellers on Amazon.com Recalled Due to Electrocution or Shock Hazard

Recall Summary

This notice is being issued under mandatory order of the U.S. Consumer Product Safety Commission.

Name of Product: Hand-held combination hair dryers

Hazard: The recalled hair dryers lack an immersion protection device, posing a risk of electrocution and shock to the user if the hair dryer comes into contact with water when plugged in.

Remedy: Refund

Recall Date:

Units: About 400,000

Consumer Contact: [Mode of contact to be added prior to recall notice publication]

Description: This mandatory recall involves hair dryers sold on Amazon.com. They were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hair dryer or hairbrush. The products are designed to straighten, curl, and wave hair. The hair dryers can be identified based on their listed seller/manufacturer on Amazon.com, which is also visible on the purchase confirmation receipt.

Remedy: The CPSC has not contacted the Third-Party Sellers for assistance in the implementation of this recall. Amazon previously issued a safety notice to all consumers who purchased this product. The prior notice requested that consumers stop using and dispose of the product, and to inform anyone to whom the consumer may have given the product to stop using and dispose of the product. Amazon has already provided purchasers of the product with a full refund. To receive a further refund, consumers should cut the cord of the hair dryer and provide photographic proof of destruction to

Amazon at [mode of contact to be added prior to recall notice publication]. Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported. After a thorough analysis of customer reviews of the product, Amazon identified one customer complaint mentioning that the product lacked the ground fault circuit interrupter. No injuries were reported.

Sold at: Online at <https://www.amazon.com> from June 2019 until March 2021 for between \$19 and \$70.

Sellers:

Seller/Manufacturer
Admitraels
ADTZYLD
Aiskki
BEAUTIKEN
Bongtai
Bownyo
Bvser Store
BZ
Dekugan Store
ELECDOLPH
GEPORAY
KENLOR
KIPOZI
LANIC
LEMOCA
LetsFunny
Miserwe
Nisahok
Ohuhu
OSEIDOO
OWEILAN
Raxurt Store
Romaneelink
SARCCH
Shaboo Prints
Songtai
SUNBA YOUTH Store / Naisen

Surelang Store
TDYJWELL
Techip
tiamo airtrack
VIBOOS
Xianming

Manufactured in: China

Recall Number:

Photos



Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, LetsFunny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADTZYLD and LEMOC hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip hair dryer



**Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store
Shaboo Prints hair dryer**



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

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Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

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- Sign up to receive our e-mail alerts.
- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC’s Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.

Appendix B-1

[MONTH] 2024

IMPORTANT RECALL NOTICE – HOYMN, IDGIRLS, HOME SWEE, and TAICYXGAN CHILDREN’S SLEEPWEAR GARMENTS

Dear Valued Customer:

Our records indicate that you purchased a children’s sleepwear garment that is subject to a mandatory recall order of the U.S. Consumer Product Safety Commission (“CPSC”). The bathrobes and pajamas fail to meet the federal flammability standards for children’s sleepwear, posing a risk of burn injuries to children.

The Third-Party Sellers of these products have not responded to the CPSC and have been uncooperative in the implementation of this recall. You previously received a voluntary safety notice and full refund from Amazon regarding this product. The prior notice requested that you stop using and dispose of the product, and to inform anyone to whom you may have given the product to stop using and dispose of the product.

The children’s sleepwear garments include the “HOYMN Little Girl’s Lace Cotton Nightgowns,” “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes,” “Home Swee Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe,” and “Taiicyxgan Little Girl’s Coral Fleece Bathrobe,” all sold by Third-Party Sellers on Amazon.com between June 2016 and February 2020 for between \$18 and \$31.



The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The

nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.



The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.



The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes' size are printed on a tag on the inside of the garment.



The Home Swee bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of

the robes lists their composition, washing instructions, the robes' size, and the instruction to "KEEP AWAY FROM FIRE".

If you still have any of these products in your household, please immediately stop using the recalled children's sleepwear and contact Amazon for a refund. To receive a full refund, you can destroy the children's sleepwear by cutting it in half vertically and horizontally, then provide photographic proof of the destruction to Amazon at [mode of contact to be added prior to recall notice publication].

More details can also be found in the following Recall Alert: [LINK TO CPSC RECALL ALERT].

If you have any questions, contact Amazon Customer Service at [mode of contact to be added prior to recall notice publication].

The safety and satisfaction of consumers is our highest priority. We regret any inconvenience this may cause you.

Sincerely,

Customer Service
Amazon.com
www.amazon.com

[Mode of contact to be added prior to recall notice publication]

Appendix B-2

[MONTH] 2024

IMPORTANT RECALL NOTICE –WJZXTEK, Zhengzhou Winsen Electronics Technology Company, BQQZHZ CARBON MONOXIDE DETECTORS

Dear Valued Customer:

Our records indicate that you purchased a carbon monoxide detector (“CO detector”) that is subject to a mandatory recall order of the U.S. Consumer Product Safety Commission. The recalled CO detectors may fail to alarm on time, posing a risk of exposure to carbon monoxide. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between \$14 and \$37.

The Third-Party Sellers of these products have not responded to the CPSC and have been uncooperative in the implementation of this recall. You previously received a voluntary safety notice and full refund from Amazon regarding this product. The prior notice requested that you stop using and dispose of the product, and to inform anyone to whom you may have given the product to stop using and dispose of the product.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.



The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen.



The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

If you still have any of these products in your household, please immediately stop using them. To receive a further refund, consumers should write “RECALLED” in ink on the detectors and provide photographic proof of marked product disposal that they have done so and disposed of the product to Amazon at [mode of contact to be added prior to recall notice publication].

More details can also be found in the following Recall Alert: [LINK TO CPSC RECALL ALERT].

If you have any questions, contact Amazon Customer Service at [mode of contact to be added prior to recall notice publication].

The safety and satisfaction of consumers is our highest priority. We regret any inconvenience this may cause you.

Sincerely,
Customer Service
Amazon.com

www.amazon.com

[Mode of contact to be added prior to recall notice publication]

Appendix B-3

[MONTH] 2024

IMPORTANT RECALL NOTICE – CERTAIN HANDHELD COMBINATION HAIR DRYERS

Dear Valued Customer:

Our records indicate that you purchased a combination hair dryer that is subject to a mandatory recall order of the U.S. Consumer Product Safety Commission (“CPSC”). The recalled hair dryers may lack an immersion protection device, posing a risk of electrocution and shock to the user if the hair dryer comes into contact with water when plugged in.

The recalled hair dryers were sold by the sellers/manufacturers identified below on Amazon.com between June 2019 until March 2021 for between \$19 and \$70.

The CPSC has not contacted the Third-Party Sellers for assistance in the implementation of this recall. You previously received a voluntary safety notice and full refund from Amazon regarding this product. The prior notice requested that you stop using and dispose of the product, and to inform anyone to whom you may have given the product to stop using and dispose of the product.

The hair dryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hair dryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hair dryers can be identified based on their seller/manufacturer on Amazon.com, which is also visible on your Amazon purchase confirmation. A list of the sellers and manufacturers implicated in the recall is available below.



Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, LetsFunny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADTZYLD and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip hair dryer



**Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store
Shaboo Prints hair dryer**



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

If you still have any of these products in your household, please immediately stop using them. To receive a further refund, consumers should cut the cord of the hair dryer and provide photographic proof of destruction to Amazon at [mode of contact to be added prior to recall notice publication].

More details can also be found in the following Recall Alert: [LINK TO CPSC RECALL ALERT].

If you have any questions, contact Amazon Customer Service at [mode of contact to be added prior to recall notice publication].

The safety and satisfaction of consumers is our highest priority. We regret any inconvenience this may cause you.

Sincerely,

Customer Service
Amazon.com

www.amazon.com

[Mode of contact to be added prior to recall notice publication]

Seller/Manufacturer
Admitraels
ADTZYLD
Aiskki
BEAUTIKEN
Bongtai
Bownyo
Bvser Store
BZ
Dekugan Store
ELECDOLPH
GEPORAY
KENLOR
KIPOZI
LANIC
LEMOCA
LetsFunny
Miserwe
Nisahok
Ohuhu
OSEIDOO
OWEILAN
Raxurt Store
Romaneelink
SARCCH
Shaboo Prints
Songtai
SUNBA YOUTH Store / Naisen
Surelang Store
TDYJWELL
Techip
tiamo airtrack
VIBOOS
Xianming

Appendix C-1 – Third-Party Seller Notice

[MONTH] 2024

IMPORTANT RECALL NOTICE – CHILDREN’S SLEEPWEAR GARMENTS

Dear [Name of Third-Party Seller]:

Our records indicate that you sold a children’s sleepwear garment that is subject to a mandatory recall order issued by the U.S. Consumer Product Safety Commission (“CPSC”). The CPSC may have previously asked you to conduct a voluntary safety recall of these children’s sleepwear garments. The bathrobes and pajamas fail to meet the flammability standards for children’s sleepwear, posing a risk of burn injuries to children. The children’s sleepwear garments include the “HOYMN Little Girl’s Lace Cotton Nightgowns,” “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes,” “Home Swee Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe,” and “Taiycyxgan Little Girl’s Coral Fleece Bathrobe,” all sold on Amazon.com between June 2016 and February 2020 for between \$18 and \$31.



The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The

nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.



The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.



The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes' size are printed on a tag on the inside of the garment.



The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

Please immediately cease selling, importing, or distributing the recalled sleepwear. If you have recalled children’s sleepwear in your inventory, please destroy it immediately.

More details can be found in the following Recall Alert: [\[LINK TO CPSC RECALL ALERT\]](#).

If you have any questions, contact Amazon Seller Support at [\[mode of contact to be added prior to recall notice publication\]](#).

Thank you for your understanding.

Appendix C-2 – Third-Party Seller Notice

[MONTH] 2024

IMPORTANT RECALL NOTICE – CARBON MONOXIDE DETECTORS

Dear [Name of Third-Party Seller]:

Our records indicate that you sold a carbon monoxide detector (“CO detector”) that is subject to a mandatory recall order issued by the U.S. Consumer Product Safety Commission (“CPSC”). The CPSC may have previously asked you to conduct a voluntary safety recall of these CO detectors. The recalled CO detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of exposure to carbon monoxide. Carbon monoxide (“CO”) is an odorless, colorless, poisonous gas. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between \$14 and \$37.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.



The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen.



The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Please immediately cease selling, importing, or distributing the recalled CO detectors. If you have recalled CO detectors in your inventory, please destroy them immediately.

More details can be found in the following Recall Alert: [[LINK TO CPSC RECALL ALERT](#)].

If you have any questions, contact Amazon Seller Support at [mode of contact to be added prior to recall notice publication].

Thank you for your understanding.

Appendix C-3 – Third-Party Seller Notice

[MONTH] 2024

IMPORTANT RECALL NOTICE – HANDHELD COMBINATION HAIRDRYERS

Dear [Name of Third-Party Seller]:

Our records indicate that you sold a combination hairdryer that is subject to a mandatory recall order issued by the U.S. Consumer Product Safety Commission (“CPSC”). The CPSC may have previously asked you to conduct a voluntary safety recall of these hair dryers. The recalled hairdryers do not have an immersion protection device, meaning they pose a risk of electrocution and shock to the user if the hair dryer comes into contact with water when plugged in.

The recalled hair dryers were sold on Amazon.com between June 2019 until March 2021 for between \$19 and \$70.

The hair dryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hairdryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hair dryers can be identified based on their seller/manufacturer on Amazon.com, which is available below.



**Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, Lets
Funny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC,
Dekugaa Store and ADTZYLD hair dryer**



Recalled Aiskki hair dryer



Recalled ADTZYLD and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip hair dryer



**Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store
Shaboo Prints hair dryer**



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

Please immediately cease selling, importing, or distributing the recalled hair dryers. If you have recalled hair dryers in your inventory, please destroy them immediately.

More details can be found in the following Recall Alert: [\[LINK TO CPSC RECALL ALERT\]](#).

If you have any questions, contact Amazon Seller Support at [\[mode of contact to be added prior to recall notice publication\]](#).

Thank you for your understanding.

**CPSC Press Release
and Recall Alert Exemplars**

Exhibit A



United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

SWOMOG Children's Pajamas Recalled Due to Burn Hazard; Violation of Federal Flammability Regulations; Sold Exclusively on Amazon.com by SWOMOG



Recalled Black Satin Two-Piece Pajama Sets



Name of Product:

SWOMOG Children's Two-Piece Pajama Sets

Hazard:

The children's pajama sets violate the federal flammability standards for children's sleepwear, posing a burn hazard to children.

Remedy:

Refund

Recall Date:

July 03, 2024

Units:

About 27,400

Consumer

Contact

SWOMOG by email at swomogservice@163.com, or online at www.swomog.top/refund/.

Recall Details

Description:

This recall involves SWOMOG children's two-piece pajama sets sold in satin and ribbed modal fabrics. They were sold in sizes 4-5 years, 6-7 years, 8-9 years, 10-11 years, 12-13 years, and 14-15 years. The satin pajamas were sold in 15 colors, including black, blue, champagne, deep green, green, lavender, marina blue, matcha, misty rose, navy, pink, red 1, rose red, sakura pink, and white. The ribbed modal fabric was sold in black. The satin pajama sets were sold in both a short-sleeve/shorts set, and a long-sleeve/pants set. The modal pajama set was only sold in short-sleeve/shorts set. The side-seam label states the place of manufacture "China", the date of manufacture, between May 2022 and October 2023, in the format "Apr.01.2023", and manufacturer name "ShenZhen Bai Si Te Clothing limited Company".

Remedy:

Consumers should immediately take the recalled pajamas away from children, stop using them and contact SWOMOG to receive a full refund. Consumers should destroy the garments by cutting the top and bottom in half, and disposing of them in accordance with local and state recycling laws. Consumers should email the recalling firm a photo of the destroyed garment at swomogservice@163.com to receive a refund. SWOMOG is contacting all known purchasers directly.

Incidents/Injuries:

None reported.

Sold At:

Exclusively online at Amazon.com from May 2022 through January 2024 for between \$16 to \$43.

Importer(s):

ShenZhen Bai Si Te Clothing Limited Company, dba SWOMOG, of China

Manufactured In:

China

Recall number:

24-289

Note: Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy

request, please use this form and explain the situation to CPSC.

Exhibit B

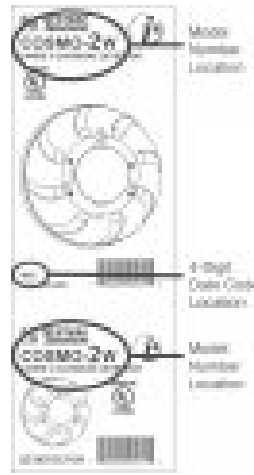


United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

System Sensor Recalls Combination Carbon Monoxide and Smoke Detectors



System Sensor i4 Series CO/smoke detector



Name of Product:

i4 Series System Sensor combination carbon monoxide (CO)/smoke detectors

Hazard:

The detectors can fail to detect carbon monoxide gas in the home, posing a risk of carbon monoxide poisoning.

Remedy:

Replace

Recall Date:

February 11, 2015

Units:

About 1,450

Consumer

Contact

System Sensor at (800) 736-7672 from 8 a.m. to 5 p.m. CT Monday through Friday or online at www.systemsensor.com, and click on "Product Safety Notice" for more information.

Recall Details

Description:

This recall involves System Sensor i4 series combination carbon monoxide/smoke detector models COSMO-2W and COSMO-4W manufactured between 9/3/14 and 9/13/14. The detectors are round, white, and measure about 5.5 inches in diameter. Recalled units have date codes 4091 or 4092 printed on the lower left-hand corner of the label affixed to the back of the product and on the packaging.

Remedy:

Consumers should immediately contact System Sensor to obtain a free replacement combination CO/smoke detector. Consumers should keep using the recalled detectors until replacement detectors are installed.

Incidents/Injuries:

None reported.

Sold At:

Security equipment dealers nationwide during September 2014 for about \$75.

Manufactured In:

Mexico

Recall number:

15-077

Note: Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy request, please use this form and explain the situation to CPSC.

Exhibit C

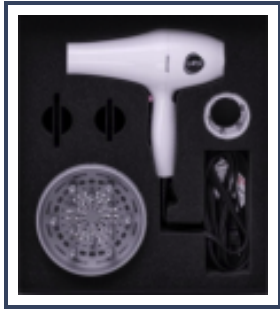


United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

LUS Recalls Hair Dryers Due to Electrocution or Shock Hazard (Recall Alert)



Recalled LUS Hair Dryer & Diffuser in Box



Name of Product:

LUS Hair Dryers & Diffusers

Hazard:

The hair dryers do not have an immersion protection device, posing an electrocution or shock hazard if the dryer falls into water when plugged in.

Remedy:

Refund

Recall Date:

April 23, 2020

Units:

About 2,700 (In addition, about 410 were sold in Canada)

Consumer

Contact

LUS at 800-280-1675, by email at support@lusbrands.ca, or online at www.lusbrands.com and click on 'Safety and Recall Information' for more information.

Recall Details

In Conjunction With:



Description:

This recall involves the LUS Dryer & Diffuser. The handheld hair dryers were sold in white, in a box that also contains a diffuser. The hair dryers have the model number HD-LUS01 printed under the back end of the hair dryer. The logos “LUS Brands” and “Love Ur Curls” are located on either side of the back end of the dryer.

Remedy:

Consumers should immediately stop using and unplug the hair dryers. LUS is contacting all known purchasers of the hair dryers and providing a choice of either a full refund of the purchase price or a \$175 store credit.

Incidents/Injuries:

None reported

Sold At:

Online at www.lusbrands.com from November 2019 through February 2020 for between \$125 and \$144.

Importer(s):

LUS Distribution Inc., of Canada

Manufactured In:

China

Recall number:

20-738

Fast Track

Recall

Note: Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy request, please use this form and explain the situation to CPSC.

Exhibit D

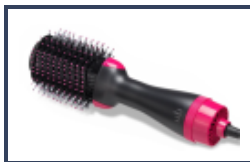


United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

BrushX Hot Air Brushes Recalled Due to Electrocution or Shock Hazard; Imported by Ecom Brands (Recall Alert)



Recalled BrushX Styler, Dryer & Volumizer, also called the BrushX One, hot air brush
in pink/black



Name of Product:

Hot Air Brushes

Hazard:

The recalled hot air brushes do not have an immersion protection device, posing an electrocution or shock hazard to the user if it falls into water when plugged in.

Remedy:

Replace

Recall Date:

February 17, 2022

Units:

About 100,000

Consumer

Contact

BrushX toll-free at 855-216-3565 any time and leave a voice mail and the firm will respond, or online at www.mybrushx.com/pages/important-safety-information, or www.mybrushx.com and click on “IMPORTANT SAFETY INFORMATION” at the top of the page for more information.

Recall Details

Description:

This recall involves the BrushX Styler, Dryer & Volumizer, also called the BrushX One; and the BrushX Gen.2 hot air brushes. The brushes were sold in black and black/pink color combinations. Recalled brushes have a “not waterproof” symbol to the left of the CE mark on the rear of the brush.

Remedy:

Consumers should immediately stop using the recalled hot air brushes, destroy them by unplugging the unit and then cutting the cord, and email a photo of the destroyed product to BrushX at replacement@mybrushx.com to receive a free, upgraded replacement product. BrushX is contacting all purchasers directly.

Incidents/Injuries:

None reported

Sold At:

Online at mybrushx.com from April 2020 through August 2021 for between \$44 and \$55.

Importer(s):

Ecom Brands, dba BrushX, of France

Manufactured In:

China

Recall number:

22-725

Note: Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy request, please use this form and explain the situation to CPSC.

CERTIFICATE OF SERVICE

I hereby certify that, on September 9, 2024, a true and correct copy of the foregoing document was, pursuant to the Order Following Prehearing Conference entered by the Presiding Officer on October 19, 2021:

- filed by email with the Secretary of the U.S. Consumer Product Safety Commission Alberta Mills at amills@cpsc.gov; and
- served to Complaint Counsel by email at jeustice@cpsc.gov, lwolf@cpsc.gov, sanand@cpsc.gov, fmillett@cpsc.gov, and tmendel@cpsc.gov.

Jamie Dominique U. Magcale

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