

UNITED STATES OF AMERICA
CONSUMER PRODUCT SAFETY COMMISSION

In the Matter of)	
)	
AMAZON.COM, INC.)	CPSC DOCKET NO.: 21-2
)	
)	
Respondent.)	
)	

AMENDED [PROPOSED]

INITIAL ORDER

Having partially granted Complaint Counsel’s Motion for Summary Decision after considering any Opposition, and argument relating thereto, the ~~court~~ Presiding Officer finds that

1. The Subject Product children’s sleepwear garments present a substantial product hazard under Section 15(a)(1) of the Consumer Product Safety Act (“CPSA”), 15 U.S.C. § 2064(a)(1);¹
2. The Subject Product carbon monoxide detectors present a substantial product hazard under Section 15(a)(2) of the CPSA, 15 U.S.C. § 2064(a)(2);² and
3. The Subject Product hair dryers present a substantial product hazard under Section 15(a)(2) and (j) of the CPSA, 15 U.S.C. § 2064(a)(2) and (j).³

To remedy Respondent Amazon.com, Inc.’s (“Amazon’s”) distribution of the Subject Products and in furtherance of the public interest, it is ORDERED that Amazon do the following pursuant to the CPSA, 15 U.S.C. § 2064(c) and (d):

1. Immediately cease distribution of the Subject Products and notify all persons or entities that transport, store, distribute, or otherwise handle any Subject Product, or to

¹ Order on Summary Decision Motions, Dkt. 109, at § VI.A.1.

² *Id.*, at § VI.A.2.

³ *Id.*, at § VI.A.3.

which any Subject Product has been transported, sold, distributed, or otherwise handled, to immediately cease distribution of the Subject Products (using the notification attached as Exhibit A);⁴

~~Immediately cease distribution of all products having only variations in size, color, and style from the Subject Products and presenting the same hazard, as well as any products that Amazon has been informed by the CPSC present the same hazard.~~⁵

2. Issue notifications of the substantial product hazards presented by the Subject Products in accordance with 15 U.S.C. § 2064(i)(2) and the Guidelines and Requirements for Mandatory Recall Notices as set forth at 16 C.F.R. §§ 1115.23 - 1115.29,⁶ attached as Exhibits B and C, as follows:

a. Within ten (10) days of this Order becoming the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52, the CPSC shall publish the press releases (Exhibit B) on its website,⁷ and Amazon shall send ~~the first round of~~ email notifications to original purchasers (Exhibit C) simultaneously.⁸ ~~Amazon shall send a second round of the email notifications (Exhibit C) approximately two weeks after sending the first round of email notifications;~~

b. Within ten (10) days of this Order becoming the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52, Amazon shall:

⁴ *Id.*, at §VI.D.1.a. and p.47 (Order)

~~⁵ *Id.*, at §VI.D.1.b.~~

⁶ *Id.*, at §VI.D.2.7

⁷ *Id.*, at §VI.D.2.c.

⁸ *Id.*, at §VI.D.2.d.

- (i) ~~Create a clear and conspicuous link on its home page to its “Product Safety and Recalls” site;~~
- (ii) Simultaneous to the CPSC publishing the press release on its website, publish a clear and conspicuous notice in a form substantially similar to the draft press releases (attached as Exhibit B) to Amazon’s “Product Safety and Recalls” pages on Amazon.com so that it can be viewed by a person querying the product on Amazon’s site, including non-purchasers of the Subject Products;
- (iii) ~~Post notice of the recall for each original purchaser on their “Your Orders” page, linking to their personalized “Your Recalls and Product Safety Alerts” page;~~
- (iv) Post the notices attached as Exhibit D on ~~its certain Amazon-~~
~~controlled~~ social media platforms (Facebook: ~~Amazon and~~
~~AmazonHelp~~; ~~and~~ Twitter: ~~@amazon and @AmazonHelp~~; ~~Instagram:~~
~~@amazon~~). Amazon shall issue the social media notices on the same date as the CPSC press releases and ~~first round of~~ email notifications are published. ~~Subsequently, Amazon shall post the notice to its social media accounts once every seven (7) calendar days for three (3) weeks after the first announcement is made;~~
- (v) ~~Issue the clear and conspicuous notice on Amazon’s “Product Safety and Recalls” page, and through Amazon’s official Facebook, Twitter, and Instagram accounts on the same date as the CPSC press releases and first round of email notifications are published;~~

~~(vi)~~—Maintain the notice on its “Product Safety and Recalls” page and maintain its social media posts for a an extended period of time, to the extent possible~~minimum of ten (10) years;~~ and

~~(vii)~~(vi) Send notice of the substantial product hazard posed by the Subject Products to known second-hand retailers, thrift stores, and online re-sale websites including Facebook Marketplace, Alibaba, Etsy, eBay, Offerup, Alibaba and Craigslist (Exhibit E);⁹ Amazon shall issue the notice to the second-hand retailers, thrift stores, and online re-sale websites on the same date the press releases and email notifications are published.

- c. ~~Within ten (10) days of this Order becoming the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52 and prior to the issuance of the joint press releases, the notice on Amazon’s website, and the email notifications to consumers,~~ Amazon shall establish the~~include in such notice~~ any contact information required by 15 U.S.C. § 2064(i)(2)(H)(iii) and 16 C.F.R. § 1115.27(n)(3) to provide information about the remedy to consumers,~~including a toll-free telephone number staffed by personnel familiar with the recall and open during regular business hours, a website URL for frequently asked questions (“FAQs”) (attached as Exhibit F), and an email address (together, the “recall response system”) for consumers to respond to the recall announcement. The toll-free telephone number and the website shall include information about the hazards posed by the Subject Products and the remedy described in Paragraph 4. below;~~

⁹ *Id.*, at § VI.D.2.e.

(i) ~~Amazon shall activate the recall response system referenced above prior to the issuance of the joint press releases and shall maintain it for a minimum of ten (10) years.~~

3. Amazon shall instruct consumers to respond to its email notification ~~directly in the Amazon messaging app or to Amazon's email address described in Paragraph 3(e) above~~ through the customer service page on Amazon.com and provide Amazon with its choice of product destruction verification (e.g., to arrange for a prepaid mailing package and shipping label to be sent to ~~them~~the consumer, or to provide Amazon with photographic evidence of destruction of the Subject Products), in accordance with the procedures set out in subparagraphs 4(a) through 4(c) below. Upon receipt of ~~the returned Subject Products or photographic evidence of destruction~~ product destruction verification, Amazon shall refund consumers the purchase price of the products to consumers in the form of Amazon credit to their account. No expense shall be incurred by consumers in returning or destroying the Subject Products.¹⁰

a. Purchasers of the Subject Product children's sleepwear garments will be instructed to provide Amazon with its choice of product destruction verification (e.g., either return the products using the pre-paid packaging or, if Amazon deems it feasible and preferable, ~~to~~ cut the sleepwear in half vertically and horizontally and provide photographic proof via email or message to Amazon that they have done so).

b. Purchasers of the Subject Product carbon monoxide detectors will be instructed to return the products using the pre-paid packaging.

c. Purchasers of the Subject Product hair dryers will be instructed to provide Amazon with its choice of product destruction verification (e.g., either return

¹⁰ *Id.*, at §VI.D.3.

the products or, if Amazon deems it feasible and preferable, to cut the cord of the hair dryer and provide photographic proof via email or message to Amazon that they have done so).

- d. Alternatively, if Amazon so chooses, it shallmay issue a Subject Product carbon monoxide detector replacement, submitted to Complaint Counsel and approved by Complaint Counsel for equal-like or equivalent value and safe use, to original purchasers of the Subject Product carbon monoxide detectors, conditioned upon those purchasers and owners returning the Subject Products to Amazon (at no expense to consumers).¹¹

4. Amazon shall immediately quarantine, segregate and mark as recalled all Subject Products in its possession, custody or control, including all Subject Products that are returned ~~from its distribution chain or~~ from consumers. In addition, Amazon shall:

- a. Quarantine, ~~retrieve,~~ and destroy the Subject Products possessed by Amazon and returned by consumers;
- b. ~~Inform any third party entities to destroy or return to Amazon any Subject Products in their inventory; and~~
- c. Submit to Complaint Counsel, in the form of a certificate or declaration of an individual with personal knowledge, proof of destruction of any remaining Subject Products possessed by Amazon and of all returned Subject Products.
- d. ~~Prior to the disposal or destruction of the Subject Products in the distribution chain and in inventory (including transfer for disposal or destruction to a third party), Amazon shall notify recalledproductdisposal@cpsc.gov and Complaint Counsel so that CPSC may have the opportunity to witness such disposal, destruction, or transfer of the Subject Products. The notification~~

¹¹ ~~Id.~~, at §VI.D.4.

~~shall include the items being destroyed, quantity being destroyed, location of destruction, and the planned method of destruction. CPSC may witness or verify such disposal, destruction, or transfer of the Subject Products at CPSC's discretion. In addition, CPSC may request that Amazon verify such destruction through sworn affidavit or other means.~~

e.d. The method of destruction employed by Amazon shall comply with all federal, state, and local regulations, and Amazon shall ensure that the Subject Products are destroyed so that they cannot be reused or reenter the stream of commerce.

5. Amazon shall submit via the electronic Monthly Progress Report system (<https://apps.saferproducts.gov>), once per month for one year, within 5 business days of the first of each month, starting the first full month after this Order becomes the Final Decision and Order of the Commission pursuant to 16 C.F.R. § 1025.52, separate Monthly Progress Reports for each of the three types of Subject Products detailing the implementation of this Order, including, but not limited to, the following:¹²
 - a. The information referenced in Paragraphs 4(a) through 4(d) above;
 - b. The number of Subject Products in ~~the possession of manufacturers, distributors, retailers, and consumers~~ Amazon's possession;
 - c. The number of Subject Products possessed by Amazon that were destroyed during the reporting dates, along with proof of destruction in the form of a certificate or declaration of an individual with personal knowledge;
 - d. The number of incidents, injuries, and deaths reported to Amazon during the reporting dates that are related to the Subject Products;

¹² *Id.*, at §VI.D.5.

- e. The number of consumers notified about the Subject Products during the reporting dates;
 - f. The number of consumers who contacted Amazon about the Subject Products during the reporting dates;
 - g. ~~The number of website hits that Amazon received on its dedicated website for the recall of the Subject Products during the reporting dates;~~
 - h. The number of times Amazon posted the recall notice on its social media platforms during the reporting dates; and
 - i. Whether Amazon located any additional units of the Subject Products for sale on other platforms, including, but not limited to, online re-sale, auction, and wholesale websites.
6. Maintain all records of Amazon's actions taken to comply with the Order for a period of ~~ten (10)~~five (5) years after the service of the Order, and supply such records to Complaint Counsel upon request so that Complaint Counsel can monitor compliance with the Order.

Dated: _____

Hon. Jason S. Patil
Administrative Law Judge

Exhibit A

[MONTH] 2023

IMPORTANT RECALL NOTICE – CHILDREN’S SLEEPWEAR GARMENTS – CEASE DISTRIBUTION NOTICE

Dear [Name [of Third-Party Seller](#)]:

[Our records indicate that you transported, stored, distributed, or otherwise handled a children’s sleepwear garment that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The CPSC may have previously asked you to conduct a voluntary safety recall of these children’s sleepwear garments. The bathrobes and pajamas fail to meet the flammability standards for children’s sleepwear, posing a risk of burn injuries ~~and even death~~ to children.](#)

The children’s sleepwear garments include the “HOYMN Little Girl’s Lace Cotton Nightgowns”, “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes”, “Home Sweet Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe”, and “Taiycygan Little Girl’s Coral Fleece Bathrobe”, all sold on Amazon.com between June 2016 and February 2020 for between \$18 and \$31.



The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.



The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.



The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.



The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

Please immediately cease distributing the recalled sleepwear. If you have recalled children’s sleepwear in your inventory, please ~~either~~ destroy it immediately ~~or send them to us for destruction. If you choose to destroy your inventory, please and~~ provide ~~us the CPSC~~ with a certificate of destruction which contains how many units you destroyed, the method of destruction, and the location of that destruction.

Please review the ~~Recalls and Product Safety Alerts~~ page for further details: ~~<https://www.amazon.com/gp/help/customer/display.html?nodeId=GLD7VXFKV4AWU78X>~~. More details can ~~also~~ be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon ~~Seller Support via email~~ at ~~[INSERT EMAIL]~~~~<http://sellercentral.amazon.com>~~, ~~by calling toll-free~~ ~~[INSERT]~~, ~~or by visiting our “Frequently Asked Questions” dedicated to the topic at~~ ~~[https://www.amazon.com/\[INSERT\]](https://www.amazon.com/[INSERT])~~.

Thank you for your understanding.

[MONTH] 2023

IMPORTANT RECALL NOTICE – CARBON MONOXIDE DETECTORS – CEASE DISTRIBUTION NOTICE

Dear [Name [of Third-Party Seller](#)]:

Our records indicate that you transported, stored, distributed, or otherwise handled a carbon monoxide detector (“CO detector”) that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled CO detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning ~~or death~~. Carbon monoxide (“CO”) is an odorless, colorless, poisonous gas. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between \$14 and \$37.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.



The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen.



The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Please immediately cease distributing the recalled CO detectors. If you have recalled CO detectors in your inventory, please ~~either~~ destroy them immediately ~~or send them to us for destruction. If you choose to destroy your inventory, please and~~ provide ~~us the CPSC~~ with a certificate of destruction which contains how many units you destroyed, the method of destruction, and the location of that destruction.

Please review the [Recalls and Product Safety Alerts](#) page for further details: <https://www.amazon.com/gp/help/customer/display.html?nodeId=GLD7VXFKV4AWU78X>. More details can ~~also~~ be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon [Seller Support](#) via email at ~~[INSERT EMAIL]~~ <http://sellercentral.amazon.com>, ~~by calling toll-free [INSERT]~~, or by visiting our “Frequently Asked Questions” dedicated to the topic at [https://www.amazon.com/\[INSERT\]](https://www.amazon.com/[INSERT]).

Thank you for your understanding.

[MONTH] 2023

IMPORTANT RECALL NOTICE – HANDHELD COMBINATION HAIRDRYERS – CEASE DISTRIBUTION NOTICE

Dear [~~Consumer~~ Name of Third-Party Seller]:

Our records indicate that you transported, stored, distributed, or otherwise handled a combination hairdryer that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled hairdryers do not have an immersion protection device, meaning they pose a risk of electrocution, ~~and~~ shock ~~and death~~ to the user if the hairdryer comes into contact with water when plugged in.

The recalled hair dryers were sold ~~by the sellers/manufacturers identified below~~ on Amazon.com between June 2019 until March 2021 for between \$19 and \$70.

The hairdryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hairdryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hairdryers can be identified based on their seller/manufacturer on Amazon.com, which is available below.



Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, Lets Funny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADTZYLD and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip, hair dryer



Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

Please immediately cease distributing the recalled [hair dryers](#). If you have recalled ~~CO detectors~~[hair dryers](#) in your inventory, please ~~either~~ destroy them immediately ~~or send them to us for destruction.~~ ~~If you choose to destroy your inventory, please~~ and provide us the CPSC with a certificate of destruction which contains how many units you destroyed, the method of destruction, and the location of that destruction.

Please review the ~~Recalls and Product Safety Alerts~~ page for further details: <https://www.amazon.com/gp/help/customer/display.html?nodeId=GLD7VXFKV4AWU78X>. More details can ~~also~~ be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon [Seller Support](#) via email at [\[INSERT EMAIL\]](#), by calling toll free [\[INSERT\]](#), or by visiting our “Frequently Asked Questions” dedicated to the topic at [https://www.amazon.com/\[INSERT\]-http://sellercentral.amazon.com](https://www.amazon.com/[INSERT]-http://sellercentral.amazon.com).

Thank you for your understanding.

Seller/Manufacturer

OSEIDOO

Aiskki

Raxurt Store

LEMOCA

Xianming

BEAUTIKEN

VIBOOS

VIBOOS

SARCCH

Bongtai

Bvser Store

TDYJWELL

Bownye

Romaneelink

BZ

Techip

LetsFunny

SUNBA YOUTH

Store / Naisen

OWEILAN

Surelang Store

GEPORAY

Miserwe

Techip

ADTZYLD

KIPOZI

KENLOR

Shaboo Prints

ELECDOLPH

LANIC

Songtai

BEAUTIKEN

tiamo airtrack

Ohuhu

Nisahok

Dekugaa Store

Admitrack

Exhibit B



U.S. Consumer Product Safety Commission – Recall

Release Date: MONTH DAY, YEAR

Release Number: 23-DRAFT

Children’s Sleepwear [Sold on Amazon.com](#) Recalled by ~~Amazon in Court~~ ~~Ordered Mandatory Recall~~ Due to Violation of Federal Flammability Standards and Burn Hazard

Recall Summary

Name of Product: Children’s Sleepwear Pajamas and Robes

Hazard: The recalled children’s pajamas and robes fail to meet the federal flammability standards for children’s sleepwear, posing a risk of burn injuries ~~and death~~ to children.

Remedy: Refund

Consumers should immediately take the recalled children’s sleepwear away from children, stop using it and contact Amazon for a full refund. To receive a full refund, consumers can [insert Amazon’s choice of product destruction verification](#) ~~either destroy the recalled children’s sleepwear by cutting it in half vertically and horizontally and submitting a photo of the destroyed product to Amazon or request a pre-paid mailing label and return the product to Amazon~~. Amazon is contacting all known purchasers directly.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 17,000

Description:

This mandatory recall involves the “HOYMN Little Girl’s Lace Cotton Nightgowns,” “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes,” “Home Swee Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe, and “Taiycyxgan Little Girl’s Fleece Bathrobe” all sold on Amazon.com.

The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.

The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.

The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.

Remedy: Consumers should immediately take the recalled children’s sleepwear away from children, stop using them and contact Amazon [Customer Service](#) [INSERT CONTACT INFORMATION] for a full refund. To receive a full refund, consumers may [\[Insert Amazon’s choice of product destruction verification\]](#)~~either destroy the recalled children’s sleepwear by cutting it in half vertically and horizontally and submitting a photo of the destroyed product to Amazon, or request a pre-paid mailing label and return the product to Amazon.~~ Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at <https://www.amazon.com> from June 2016 until February 2020 for between \$18 and \$31.

Distributor: Amazon, of Seattle, Washington

Manufactured in: China

Photos



Recalled HOYMN Little Girls' Lace Cotton Nightgown



Recalled IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes



Recalled home swee Boys Plush Fleece Robe Shawl



Recalled Taiycygan “Little Girl’s Coral Fleece Bathrobe

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).



U.S. Consumer Product Safety Commission – Recall

Release Date: MONTH DAY, YEAR

Release Number: 23-DRAFT

Carbon Monoxide (CO) Detectors [Sold on Amazon.com](#) Recalled ~~by Amazon in Court-Ordered Mandatory Recall~~ Due to Risk of Failure to Alert Consumers to Hazardous Levels of Carbon Monoxide

Recall Summary

Name of Product: Carbon monoxide detectors

Hazard: The alarms can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning ~~or death~~. Carbon monoxide (CO) is an odorless, colorless, poisonous gas.

Remedy: Refund [or: ~~if Amazon so chooses,~~ Replacement]

Consumers should stop using the CO detectors immediately and contact Amazon for a full refund [or: for a replacement of [equal-like or equivalent](#) value]. Amazon is contacting all known purchasers directly.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 23,450

Description: This mandatory recall involves the WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ carbon monoxide detectors (“CO detectors”) sold on Amazon.com.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button. The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen. The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have carbon monoxide indicator below the test button, and the red and green indicators are arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Remedy: Consumers should immediately stop using the recalled CO detectors and contact Amazon [INSERT CONTACT INFORMATION] to receive a full refund [or: for a replacement of [equal-like or equivalent](#) value]. To receive a full refund [or: replacement], consumers should [\[Insert Amazon’s choice of product destruction verification\]request a pre-paid mailing label and return the product to Amazon](#). Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at <https://www.amazon.com> from February 2018 until November 2020 for between \$14 and \$37.

Distributor: Amazon, of Seattle, Washington

Manufacturer: WJZXTEK, Zhengzhou Winsen Electronics Technology Company, BQQZHZ, of China

Manufactured in: China

Photos



Recalled WJZXTEK CO alarm



Recalled Zhengzhou Winsen Electronics Technology Co, Ltd CO alarm



Recalled Zhengzhou Winsen Electronics Technology Co Ltd CO alarm



Recalled BQQZHCO alarm

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).



Release Date: MONTH DAY, YEAR

Release Number: 23-DRAFT

Combination Hairdryers and Hairbrushes Sold on Amazon.com Recalled ~~by Amazon in Court-Ordered~~ Mandatory Recall Due to **Electrocution or Shock Hazard**

Recall Summary

Name of Product: Hand-held combination hairdryers

Hazard: The recalled hairdryers do not have an immersion protection device, posing a risk of electrocution, shock ~~and death~~ to the user if the hair dryer comes into contact with water when plugged in.

Remedy: Refund

Consumers should stop using the hand-held combination hairdryers immediately and contact Amazon for a full refund.

Consumer Contact: [INFORMATION NEEDED]

Recall Details

Units: About 400,000

Description: This mandatory recall involves hairdryers sold on Amazon.com. They were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hairdryers can be identified based on their seller/manufacturer on Amazon.com, which is also visible on the purchase confirmation receipt.

Seller/Manufacturer
OSEIDOO
Aiskki
Raxurt Store
LEMOCA
Xianming
BEAUTIKEN
VIBOOS
VIBOOS

SARCCH
Bongtai
Bvser Store
TDYJWELL
Bownyo
Romancelink
BZ
Techip
LetsFunny
SUNBA YOUTH Store / Naisen
OWEILAN
Surelang Store
GEPORAY
Miserwe
Techip
ADTZYLD
KIPOZI
KENLOR
Shaboo Prints
ELECDOLPH
LANIC
Songtai
BEAUTIKEN
tiamo airtrack
Ohuhu
Nisahok
Dekugaa Store
Admitrack

Remedy: Consumers should immediately stop using the recalled hair dryers and contact Amazon [INSERT CONTACT INFORMATION] to receive a full refund. To receive a full refund, consumers can ~~[Insert Amazon’s choice of product destruction verification]submit a photo showing proof that they have destroyed the hair dryer by cutting the cord or request a pre-paid mailing label and return the product to Amazon.~~ Amazon is contacting all known purchasers directly.

Incidents/Injuries: None reported

Sold at: Online at <https://www.amazon.com> from June 2019 until March 2021 for between \$19 and \$70.

Distributor: Amazon, of Seattle, Washington

Manufactured in: China

Photos



Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, Lets Funny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADZYL and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip, hair dryer



Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on [www.SaferProducts.gov](#).
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).

Exhibit C

[MONTH] 2023

IMPORTANT RECALL NOTICE – CHILDREN’S SLEEPWEAR GARMENTS

Dear [\[Consumer Name\] Amazon Customer](#):

Our records indicate that you purchased a children’s sleepwear garment that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The bathrobes and pajamas fail to meet the flammability standards for children’s sleepwear, posing a risk of burn injuries ~~and even death~~ to children.

You may have previously received a [communicationsafety notice from Amazon regarding this product](#).

The children’s sleepwear garments include the “HOYMN Little Girl’s Lace Cotton Nightgowns”, “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes”, “Home Sweet Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe”, and “Taiycyxgan Little Girl’s Coral Fleece Bathrobe”, all sold on Amazon.com between June 2016 and February 2020 for between \$18 and \$31.



The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.



The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.



The Taiycyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes’ size are printed on a tag on the inside of the garment.



The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

~~Please~~ ~~If you still have any of these products in your household, please~~ immediately take the recalled children’s sleepwear away from children, stop using them and contact Amazon [for a refund](#). ~~You may have previously received a communication from Amazon regarding this product.~~ To receive a full refund, you can [\[Insert Amazon’s choice of product destruction verification\]](#) ~~either destroy the recalled sleepwear by cutting it in half vertically and horizontally and submit a photo of the destroyed product or request a pre-paid mailing label and return the product to us.~~

~~Please review the Recalls and Product Safety Alerts page for further details:~~
~~<https://www.amazon.com/your-product-safety-alerts>~~. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon [Customer Service at www.amazon.com](#). ~~via email at [INSERT EMAIL], by calling toll-free [INSERT], or by visiting our “Frequently Asked Questions” dedicated to the topic at [https://www.amazon.com/\[INSERT\]](https://www.amazon.com/[INSERT]).~~

~~[Thank you for your understanding.](#)~~ ~~The safety and satisfaction of our customers is our highest priority.~~ ~~We regret any inconvenience this may cause you.~~

~~[Sincerely,](#)~~

~~[Customer Service](#)~~

~~[Amazon.com](#)~~

~~www.amazon.com~~

[MONTH] 2023

IMPORTANT RECALL NOTICE – CARBON MONOXIDE DETECTORS

Dear [\[Consumer Name\]](#) Amazon Customer:

Our records indicate that you purchased a carbon monoxide detector (“CO detector”) that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled CO detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning ~~or death~~. Carbon monoxide (“CO”) is an odorless, colorless, poisonous gas. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between \$14 and \$37.

You may have previously received a ~~communication~~ safety notice from Amazon regarding this product.

The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.



The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side-by-side between the test button and a carbon monoxide indicator screen.



The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

~~If you still have the recalled CO detector in your household, please~~ [Please immediately stop using the recalled CO detectors](#)~~it. You may have previously received a communication from Amazon regarding this product.~~ To receive a full refund [alternative: a replacement of [equal like or equivalent value](#)], you can [\[Insert Amazon's choice of product destruction verification\]](#)~~request a pre-paid mailing label and return the product to us.~~

More details can also be found in the following press release: [\[LINK TO CPSC PRESS RELEASE\]](#).

If you have any questions, contact Amazon [Customer Service](#) via email at [\[INSERT EMAIL\]](#), by [calling toll free \[INSERT\]](#), or by visiting our “[Frequently Asked Questions](#)” dedicated to the topic at [https://www.amazon.com/\[INSERT\]](#), [www.amazon.com](#).

[The safety and satisfaction of our customers is our highest priority. We regret any inconvenience this may cause you.](#)

[Sincerely,](#)

[Customer Service](#)

[Amazon.com](#)

[www.amazon.com](#)

~~[Thank you for your understanding.](#)~~

[MONTH] 2023

IMPORTANT RECALL NOTICE – HANDHELD COMBINATION HAIRDRYERS

Dear [\[Consumer Name\]](#) Amazon Customer:

Our records indicate that you purchased a combination hairdryer that is subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled hairdryers do not have an immersion protection device, meaning they pose a risk of electrocution, and shock ~~and death~~ to the user if the hairdryer comes into contact with water when plugged in.

The recalled hair dryers were sold by the sellers/manufacturers identified below on Amazon.com between June 2019 until March 2021 for between \$19 and \$70.

You may have previously received a [communication safety notice from Amazon regarding this product](#).

The hairdryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hairdryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hairdryers can be identified based on their seller/manufacturer on Amazon.com, which is also visible on your Amazon purchase confirmation. A list of the sellers and manufacturers implicated in the recall is available below.



Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, Lets Funny, Bvser Store, GEPORAY, Miserwe, BEAUTIKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer



Recalled Aiskki hair dryer



Recalled ADTZYLD and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



Recalled Ohuhu hair dryer



Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer



Recalled Techip, hair dryer



Recalled ELECDOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

~~Please~~ If you still have a recalled hairdryer in your household, please immediately stop using the recalled hairdryers. ~~You may have previously received a communication from Amazon regarding this product.~~ To receive a full refund, you can [\[Insert Amazon's choice of product destruction verification\]](#) either destroy the hairdryer by cutting the cord and submit a photo of the destroyed product, or request a pre-paid mailing label and return the product to us.

Please review the [Recalls and Product Safety Alerts](#) page for further details: <https://www.amazon.com/your-product-safety-alerts>. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon [Customer Service](#) at www.amazon.com via email at [\[INSERT EMAIL\]](#), by calling toll-free [\[INSERT\]](#), or by visiting our “Frequently Asked Questions” dedicated to the topic at [https://www.amazon.com/\[INSERT\]](https://www.amazon.com/[INSERT]).

The safety and satisfaction of our customers is our highest priority. We regret any inconvenience this may cause you.

Sincerely,

Customer Service

Amazon.com

www.amazon.com

Thank you for your understanding.

Seller/Manufacturer

OSEIDOO

Aiskki

Raxurt Store

LEMOCA

Xianming

BEAUTIKEN

VIBOOS

VIBOOS

SARCCH

Bongtai

Bvser Store

TDYJWELL

Bownyo

Romancelink

BZ

Techip

LetsFunny

SUNBA YOUTH

Store / Naisen

OWEILAN

Surelang Store

GEPORAY

Miserwe

Techip

ADTZYLD

KIPOZI

KENLOR

Shaboo Prints

ELECDOLPH

LANIC

Songtai

BEAUTIKEN

tiamo airtrack

Ohuhu

Nisahok

Dekugaa Store

Admitrack

Exhibit D

Exhibit D - Draft Social Media Notices

Children's Sleepwear Garments:

Instagram: ~~@Amazon is recalling children's sleepwear sold by Hoymn, Home Sweet, Taiyeyxgan and IDGIRLS on Amazon.com that fails to meet the federal flammability standards for children's sleepwear, posing a risk of burn injuries and death. Take the recalled sleepwear garments away from children, stop using them and contact Amazon for a full refund. Full recall notice: [LINK to Amazon's website or CPSC website].~~

Facebook: ~~@Amazon is recalling e~~ **RECALL NOTICE:** Children's sleepwear sold by Hoymn, Home Sweet, Taiyeyxgan and IDGIRLS on Amazon.com ~~that fails~~ to meet the federal flammability standards for children's sleepwear, posing a risk of burn injuries ~~and death~~. Take the recalled sleepwear garments away from children, ~~and~~ stop using them ~~and contact Amazon for a full refund~~. Full recall notice: [LINK to ~~Amazon's website or~~ CPSC website].

Twitter: #Recall: Children's sleepwear sold by Hoymn, Home Sweet, Taiyeyxgan and IDGIRLS on ~~@Amazon~~ **Amazon** fail to meet the federal flammability standards for children's sleepwear, posing a risk of burn injuries ~~and death~~. Full recall notice: [LINK to ~~Amazon's website or~~ CPSC website].

Carbon Monoxide Detectors:

Instagram: ~~@Amazon is recalling carbon monoxide detectors manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ that fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Immediately stop using the carbon monoxide detectors and contact Amazon for a full refund [or: replacement of equal value]. Full recall notice: [LINK to Amazon's website or CPSC website].~~

Facebook: **RECALL NOTICE:** ~~@Amazon is recalling e~~ Carbon monoxide detectors manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ ~~that~~ fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning ~~or death~~. Immediately stop using the carbon monoxide detectors ~~and contact Amazon for a full refund [or: replacement of equal value]~~. Full recall notice: [LINK to ~~Amazon's website or~~ CPSC website].

Twitter: #Recall: Carbon monoxide detectors sold on ~~@Amazon~~ **Amazon** can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning ~~or death~~. Full recall notice: [LINK to ~~Amazon's website or~~ CPSC website].

Hairdryers:

Instagram: ~~RECALL NOTICE: @Amazon is recalling eCombination hairdryers sold on Amazon.com that do not have an immersion protection device, posing a risk of electrocution, and shock and death to the user if the hair dryer comes into contact with water when plugged in. Immediately stop using the hairdryers and contact Amazon for a full refund. Full recall notice: [LINK to Amazon's website or CPSC website].~~

Facebook: ~~RECALL NOTICE: @Amazon is recalling eCombination hairdryers sold on Amazon.com that do not have an immersion protection device, posing a risk of electrocution, and shock and death to the user if the hair dryer comes into contact with water when plugged in. Immediately stop using the hairdryers and contact Amazon for a full refund. Full recall notice: [LINK to Amazon's website or CPSC website].~~

Twitter: #Recall: Combination hairdryers sold on ~~@Amazon Amazon~~ lack immersion protection, posing a risk of electrocution, ~~and shock and death~~ if they come into contact with water. Full recall notice: [LINK to ~~Amazon's website or~~ CPSC website].

~~Exhibit E~~

[MONTH] 2023

7. ~~IMPORTANT RECALL NOTICE – CHILDREN’S SLEEPWEAR GARMENTS~~

Dear [Facebook Marketplace/Alibaba/Etsy/Ebay/Offerup/Alibaba/Craigslist]

~~Amazon is recalling children’s sleepwear garments that are subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The bathrobes and pajamas fail to meet the flammability standards for children’s sleepwear, posing a risk of burn injuries and even death to children.~~

~~The children’s sleepwear garments include the “HOYMN Little Girl’s Lace Cotton Nightgowns”, “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes”, “Home Sweet Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe”, and “Taiyeyxgan Little Girl’s Coral Fleece Bathrobe”, all sold on Amazon.com between June 2016 and February 2020 for between \$18 and \$31.~~



~~The HOYMN nightgowns were sold in white, blue, pink, and purple in both short sleeve and long sleeve versions. Both versions have a white lace trim around the neckline. The nightgowns are made of 100% cotton, and the material, size, and washing instructions are printed in Chinese on a tag on the inside of the garment.~~



The IDGIRLS bathrobes were sold in yellow, blue, orange, pink and white. They have a hood with animal features such as face and ears, as well as a belt on the waist. A tag on the inside of the robe says “Flannel” and “KEEP AWAY FROM FIRE HEAT SOURCE” and also lists the size of the robe.



The Taiyeyxgan bathrobes were sold in pink, green, brown, gray, red, white, cream, and yellow. They have a hood with cat whiskers and ears, as well as a belt on the waist. The robes are made out of 100% polyester, and the material composition, washing instructions and the robes' size are printed on a tag on the inside of the garment.



The Home Sweet bathrobes were sold with a “Minecraft Style Skull Print” where the background color is black, and the skulls are in white and gray. They also feature a belt on the waist. The robes are also made out of 100% polyester, and a tag on the inside of the robes lists their composition, washing instructions, the robes’ size, and the instruction to “KEEP AWAY FROM FIRE”.

Please immediately cease selling the recalled sleepwear. If you have recalled children’s sleepwear in your inventory, please either destroy it immediately or send them to us for destruction. If you choose to destroy your inventory, please provide us with a certificate of destruction which contains how many units you destroyed, the method of destruction, and the location of that destruction.

Please also share the attached consumer notice with your consumers, informing them of the recall. Amazon’s Recalls and Product Safety Alerts page contains further details: <https://www.amazon.com/gp/help/customer/display.html?nodeId=GLD7VXFKV4AWU78X>. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon via email at [INSERT EMAIL], by calling toll free [INSERT], or by visiting our “Frequently Asked Questions” dedicated to the topic at [https://www.amazon.com/\[INSERT\]](https://www.amazon.com/[INSERT]).

Thank you for your understanding.

[MONTH] 2023

~~8. IMPORTANT RECALL NOTICE – CARBON MONOXIDE DETECTORS~~

Dear ~~[Facebook Marketplace/Alibaba/Etsy/Ebay/Offerup/Alibaba/Craigslist]~~

~~Amazon is recalling carbon monoxide detectors (“CO detector”) that are subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled CO detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death. Carbon monoxide (“CO”) is an odorless, colorless, poisonous gas. The recalled CO detectors were manufactured by WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ and sold between February 2018 until November 2020 on Amazon.com for between \$14 and \$37.~~

~~The recalled CO detectors all have a round “Test” button in the middle of the unit, with three or four slashes for the speakers on the right and left of the test button.~~



~~The CO detector manufactured by BQQZHZ features a red “alarm” indicator and a green “power” indicator side by side between the test button and a carbon monoxide indicator screen.~~



The CO detector manufactured by WJZXTEK and the two detectors manufactured by Zhengzhou Winsen Electronics Technology Company have a carbon monoxide indicator below the test button, and the red and green indicators arranged in a vertical line above the test button. None of the CO detectors have a visible logo or brand name.

Please immediately cease selling the recalled CO detectors. If you have recalled CO detectors in your inventory, please either destroy them immediately or send them to us for destruction. If you choose to destroy your inventory, please provide us with a certificate of destruction which contains how many units you destroyed, the method of destruction, and the location of that destruction.

Please also share the attached consumer notice with your consumers, informing them of the recall. Amazon's Recalls and Product Safety Alerts page contains further details: <https://www.amazon.com/gp/help/customer/display.html?nodeId=GLD7VXFKV4AWU78X>. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon via email at [INSERT EMAIL], by calling toll-free [INSERT], or by visiting our "Frequently Asked Questions" dedicated to the topic at [https://www.amazon.com/\[INSERT\]](https://www.amazon.com/[INSERT]).

Thank you for your understanding.

[MONTH] 2023

9. ~~IMPORTANT RECALL NOTICE – HANDHELD COMBINATION HAIRDRYERS~~

Dear [Facebook Marketplace/Alibaba/Etsy/Ebay/Offerup/Alibaba/Craigslist]

~~Amazon is recalling hand-held combination hairdryers that are subject to a mandatory recall by Amazon and the U.S. Consumer Product Safety Commission. The recalled hairdryers do not have an immersion protection device, meaning they pose a risk of electrocution, shock and death to the user if the hairdryer comes into contact with water when plugged in.~~

~~The recalled hair dryers were sold by the sellers/manufacturers identified below on Amazon.com between June 2019 until March 2021 for between \$19 and \$70.~~

~~The hairdryers were sold in multiple colors and styles and/or with interchangeable brush heads. When turned on, air enters the hairdryers at the base of the handle, a heating element warms the air, and the air exits through openings along the length of the hairbrush. The products are designed to straighten, curl and wave hair. The hairdryers can be identified based on their seller/manufacturer on Amazon.com, which is available below.~~



~~Recalled OSEIDOO, SARCCH, Raxurt Store, Xianming, VIBOOS, Lets Funny, Bvser Store, GEPORAY, Miserwe, BEAUTHKEN, Admitrack, LANIC, Dekugaa Store and ADTZYLD hair dryer~~



~~Recalled Aiskki hair dryer~~



Recalled ADTZYLD and LEMOCA hair dryer



Recalled KENLOR, Romancelink and BZ hair dryer



Recalled KIPOZI hair dryer



~~Recalled Ohuhu hair dryer~~



~~Recalled tiamo airtrack, SUNBA YOUTH STORE/Naisen hair dryer~~



~~Recalled Techip, hair dryer~~



~~Recalled ELEC DOLPH, TDYJWELL, Bownyo, Songtai, Surelang Store Shaboo Prints hair dryer~~



Recalled OWEILAN hair dryer



Recalled Bongtai hair dryer



Recalled Nisahok hair dryer

Please immediately cease selling the recalled hairdryers. If you have recalled CO detectors in your inventory, please either destroy them immediately or send them to us for destruction. If you choose to destroy your inventory, please provide us with a certificate of destruction which contains how many units you destroyed, the method of destruction, and the location of that destruction.

Please also share the attached consumer notice with your consumers, informing them of the recall. Amazon's Recalls and Product Safety Alerts page contains further details: <https://www.amazon.com/gp/help/customer/display.html?nodeId=GLD7VXFKV4AWU78X>. More details can also be found in the following press release: [LINK TO CPSC PRESS RELEASE].

If you have any questions, contact Amazon via email at [INSERT EMAIL], by calling toll free [INSERT], or by visiting our "Frequently Asked Questions" dedicated to the topic at

[https://www.amazon.com/\[INSERT\]](https://www.amazon.com/[INSERT])

Thank you for your understanding.

Seller/Manufacturer

OSEIDOO

Aiskki

Raxurt Store

LEMOCA

Xianming

BEAUTIKEN

VIBOOS

VIBOOS

SARCCH

Bongtai

Bvser Store

TDYJWELL

Bownyo

Romancelink

BZ

Techip

LetsFunny

SUNBA YOUTH

Store / Naisen

OWEILAN

Surelang Store

GEPORAY

Miserwe

Techip

ADTZYLD

KIPOZI

KENLOR

Shaboo Prints

ELECDOLPH

LANIC

Songtai

BEAUTIKEN

tiamo airtrack

Ohuhu

Nisahok

Dekugaa Store

Admitrack

~~Exhibit F~~

Amazon, Inc. Mandatory Recall of Children’s Sleepwear Garments, Carbon Monoxide Detectors, Hair Dryers
Frequently Asked Questions (“FAQs”)

General Questions

Q: What product is being recalled?

This recall involves “HOYMN Little Girl’s Lace Cotton Nightgowns,” “IDGIRLS Kids Animal Hooded Soft Plush Flannel Bathrobes,” “Home Sweet Boy’s Plush Fleece Robe Shawl Skull and Hooded Spacecraft Printed Soft Kids Bathrobe, and “Taiyeyxgan Little Girl’s Fleece Bathrobe” children’s sleepwear, WJZXTEK, Zhengzhou Winsen Electronics Technology Company and BQQZHZ carbon monoxide detectors, as well as the following hair dryers:

Seller/Manufacturer

OSEIDOO

Aiskki

Raxurt Store

LEMOCA

Xianming

BEAUTIKEN

VIBOOS

VIBOOS

SARCCH

Bongtai

Bvser Store

TDYJWELL

Bownyo

Romancelink

BZ

Techip

LetsFunny

SUNBA YOUTH

Store / Naisen

OWEILAN

Surelang Store

GEPORAY

Miserwe

Techip

ADTZYLD

KIPOZI

KENLOR

Shaboo Prints

ELECDOLPH

LANIC

Songtai
~~BEAUTIKEN~~
tiamo-airtrack
~~Ohuhu~~
Nisahok
~~Dekugaa Store~~
Admitrack

10. ~~Q: Why are these products being recalled?~~

~~The recalled children’s pajamas and robes fail to meet the federal flammability standards for children’s sleepwear, posing a risk of burn injuries and death to children. The carbon monoxide detectors can fail to alert consumers to the presence of a hazardous level of carbon monoxide, posing a risk of carbon monoxide poisoning or death, and the recalled hairdryers do not have an immersion protection device, posing a risk of electrocution, shock and death to the user if the hair dryer comes into contact with water when plugged in.~~

11. ~~Q: When and where were these products sold?~~

~~The children’s sleepwear was sold from June 2016 until February 2020 on Amazon.com.~~

~~The carbon monoxide detectors were sold from February 2018 until November 2020 on Amazon.com~~

~~The hair dryers were sold from June 2019 until March 2021 on Amazon.com.~~

12. ~~Q: How do I know if my product is included in the recall?~~

~~Amazon has contacted all known purchasers directly. In addition, you can check your purchase confirmation in your “Your Orders” page. You should also be able to see notice of the recall under your “Your Recalls and Product Safety Alerts” page.~~

13. ~~Q: I received the recalled product from someone else. Am I still eligible to participate in the recall?~~

~~Yes. Please contact Amazon at [Insert Amazon email]. You will be instructed to either return the product to Amazon or provide photographic proof that you have destroyed the children’s sleepwear or the hair dryers to Amazon. The carbon monoxide detectors must be returned to Amazon to participate in the recall.~~

14. ~~Q: I already received an Amazon gift card for this product. Am I still eligible to participate in the recall?~~

~~Yes. All purchasers previously contacted by Amazon about the products at issue may still participate in the recall by either returning the product, or, in the case of the children's sleepwear and hairdryers, providing proof of destruction of the products, for a full refund. Purchasers of the carbon monoxide detectors may return their product to Amazon to obtain a full refund [or: a replacement of equal value], as the carbon monoxide detectors are not easily destructible by consumers.~~

15. —Q: My product appears to be fine. Can I continue to use it?

~~No. The recalled products, present a risk of serious injury and death to users. Please immediately stop using the product.~~

16. —Q: How do I participate in the recall?

~~Please either respond to the notice sent to you by Amazon through your Amazon account or email Amazon at [INSERT AMAZON EMAIL]. Purchasers of the children's sleepwear garments may choose between requesting a prepaid mailing package and shipping label and returning the product to Amazon, or cutting the product both horizontally and vertically and providing proof that it has been destroyed via email to Amazon. Amazon will then issue a refund in the form of Amazon credit to your account.~~

~~Purchasers of the carbon monoxide detectors may request a prepaid mailing package and shipping label to return the product to Amazon, upon which you will be issued a refund [alternative: replacement] in the form of Amazon credit.~~

~~Purchasers of the hair dryers may choose between requesting a prepaid mailing package and shipping label and returning the product to Amazon, or cutting the cord of the hair dryers providing proof that it has been destroyed via email to Amazon. Amazon will then issue a refund in the form of Amazon credit to your account.~~