

CPSC Meeting Log: Meeting with Walmart (Open)

CPSC Attendees	Alex Hoehn-Saric Jana Fong Swamidoss Anna Laitin Michele Viterise Annie Campbell
Date of Meeting	9/6/2023
Date of Log Creation	9/14/2023
Log Creator	Annie Campbell

ATTENDEES
<ul style="list-style-type: none">• David Kosnoff; Vice President, Product Safety & Consumer Protection Compliance• Bruce Harris; Vice President, Federal Government Affairs• Rachel Turow; Managing Counsel, Regulated Products• Ken Hinson; Lead Regulatory Counsel
OBSERVERS
<ul style="list-style-type: none">• Ashita Kapoor, Consumer Reports• Orie Shin, Consumer Reports• Mayra Thomas Romero, Parent Advocate• Jeanne Mizek, Rooms To Go

MEETING NOTES:

Walmart introduced their company and provided a high-level overview of their compliance program. They provided the attached slides during the meeting and the below summary after the meeting:

Meeting Summary (Written by Walmart):

- The Chair opened the meeting by stating that he is holding meetings with multiple retailers that have an online marketplace to learn more about the business model and best practices.
- The Chair noted that as online sales increase, the risk to consumers increases.
- The Chair noted the good history between CPSC and Walmart.
- Walmart talked through its culture of compliance and the components that form the foundation of its compliance program.
- The Chair asked about opportunities to provide consumers with safety information.

- Walmart indicated it has partnered with CPSC on past informational campaigns (such as Pool Safely) and that it welcomes the opportunity to partner further in the future.
- The meeting then moved to closed session.

Walmart Consumer Product Safety Program

 Global Governance

Our Culture of Compliance

Walmart strives to make trust a competitive advantage. Integrity builds trust in our business, and modeling the highest standards of ethics and compliance helps us create and maintain a culture of compliance.



"...There's no substitute for hard work, integrity, and a dedication to leaving this world a little better place than when we came into it."

- Sam Walton, Founder, Walmart Inc.

 Global Governance

The foundation of our compliance programs



Global Governance

Culture of Product Safety

Our Core Values

- * Service to the customer
- * Respect for the individual
- * Strive for excellence
- * Act with integrity

Global Governance

Global Product Safety Compliance Program

Walmart is committed to complying with all applicable product safety laws and regulations so we can meet our customers' expectations of selling safe and compliant products. Walmart upholds this commitment by setting high expectations for our suppliers and holding them accountable for meeting these expectations. Our Global Product Safety Compliance Policy establishes requirements that help us protect our customers and preserve their trust while delivering quality products that comply with laws and regulations.