

UNITED STATES OF AMERICA  
CONSUMER PRODUCT SAFETY COMMISSION

\_\_\_\_\_  
In the Matter of )  
)  
)  
AMAZON.COM, INC. )  
)  
)  
)  
)  
)  
)  
Respondent. )  
\_\_\_\_\_

CPSC DOCKET NO.: 21-2

**AFFIDAVIT OF RENEE MORELLI-LINEN**

I, Renee Morelli-Linen, hereby state that:

1. My name is Renee Morelli-Linen. I am over twenty-one (21) years of age, and I am competent to make this affidavit.
2. I make this affidavit based upon personal knowledge.
3. I am an Internet Investigative Analyst at the U.S. Consumer Product Safety Commission (“CPSC”). I have held this position for nine years.
4. As part of my job, I purchase consumer products from various online marketplaces. I do this, in part, so that the CPSC can evaluate such products and determine whether they present a substantial product hazard.
5. On Friday, July 24, 2020, I ordered three units of the following product from Amazon.com: “Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and Kitchen 9V Battery Operated” (ASIN B07MPP42GT, CPSC Sample Number 20-800-1837). *See Exhibit A* (screenshot of product listing on Amazon.com indicating last purchased date).
6. The attached Exhibits A through F are true and correct copies of screenshots and emails I viewed and received relating to my order of the products.

7. On Amazon.com, beneath the carbon monoxide detector's name, the manufacturer was listed as "BQQZHZ." Exhibit A. Under the "Add to Cart" and "Buy Now" buttons, the product was listed as "Sold by TJTQQZHZ and Fulfilled by Amazon." *Id.*

8. When I added the products to the Amazon cart, the carbon monoxide detectors cost \$19.99 per item, adding up to a total of \$59.97. *See* Exhibit B (screenshot of "Final Details for Order" web page on Amazon.com).

9. I chose the delivery option "Free Shipping." *Id.*

10. I received an email from Amazon.com ([auto-confirm@amazon.com](mailto:auto-confirm@amazon.com)) confirming my order. Exhibit C (Friday, July 24, 2020, 8:23 PM EDT email from [auto-confirm@amazon.com](mailto:auto-confirm@amazon.com) to my email address). The email from Amazon said, "Thank you for shopping with us. We'll send a confirmation when your items ship." *Id.* The email also said, "The payment for your invoice is processed by Amazon Payments, Inc. P.O. Box 81226 Seattle, Washington 98108-1226." *Id.*

11. When I clicked on the hyperlink provided in the email to "View or manage order," it brought me to an "Order Details" web page with my Amazon.com Order number. Exhibit D (screenshot of "Order Details" web page on Amazon.com). This page included pictures of and links to five products I had recently purchased under bold letters stating "Buy it again," pictures of and links to five additional products under bold letters stating "Recommended based on your shopping trends Sponsored," and six pictures of additional products I had recently viewed on Amazon under the heading "Your Browsing History." *Id.*

12. The hyperlink for my Order number took me to a page entitled "Final Details for Order #112-0812146-4161861." Exhibit B (screenshot of "Final Details for Order" web

page). This page included a description of the product ordered, the price per item, the total price, and the shipping option I had chosen. *Id.*

13. The carbon monoxide detectors were delivered to my local UPS Store, where I picked them up on August 5, 2020.

14. On June 11, 2021, at 2:15 PM EDT, I received an email from Amazon Product Safety ([order-update@amazon.com](mailto:order-update@amazon.com)) with the Subject Line “Attention: Important safety notice about your past Amazon order.” Exhibit E (Friday, June 11, 2021, 2:15 PM EDT email from [order-update@amazon.com](mailto:order-update@amazon.com) to my email address).

15. I received the same notice in my Amazon account “Message Center” Inbox. Exhibit F (screenshot of message received Friday, June 11, 2021 in my Amazon Account Message Center).

16. The message informed me that “We [Amazon] have learned of a potential safety issue that may impact your Amazon purchase(s) below:” and then listed the Order IDs of my affected purchases. Exhibit E. The message further stated that the product I had ordered was “either a product that the U.S. Consumer Product Safety Commission (CPSC) has informed us [Amazon] about, or our Product Safety team has identified, that may fail to alarm on time, posing a risk of exposure to potentially dangerous levels of Carbon Monoxide.” *Id.*

17. The notice urged me to stop using the product immediately and dispose of it. *Id.* In the event I had purchased this product for someone else, the message requested I notify the recipient immediately and let them know they should dispose of it. *Id.*

18. The notice further stated that there was no need for me to return the product, and that Amazon was applying a refund in the form of a gift card to my Amazon Account. *Id.* It

included a link to view my available balance and activity on Amazon.com. *Id.* The message was signed “Sincerely, Customer Service, Amazon.com.” *Id.*

19. At no point did Amazon refer to or involve BQQZHZ or TJTQQZHZ in the process of my purchase or the notification and refund.

I declare under penalty of perjury that the foregoing is true and correct.

OCTOBER 12, 2021  
Date

  
Renee Morelli-Linen

# Exhibit A

20-800-1837

Skip to main content

Tools & Home Improvement

Hello, Renee Account & Lists

Returns & Orders Try Prime 0 Cart

Deliver to Renee

Renee's Amazon.com Gift Cards Customer Service Whole Foods Pantry

Low prices on school supplies

Tools & Home Improvement Best Sellers Deals & Savings Gift Ideas Power & Hand Tools Lighting & Ceiling Fans Kitchen & Bath Fixtures Smart Home

Students, EBT, and Medicaid cardholders save 50% on Prime

Tools & Home Improvement > Safety & Security > Fire Safety > Combination Smoke & Carbon Monoxide Detectors

You last purchased this item on July 24, 2020. View this order



### Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and Kitchen 9V Battery Operated

by BQQZHZ 171 ratings

Price: \$19.99 & FREE Shipping on orders over \$25.00 shipped by Amazon. Details & FREE Returns

Coupon Save an extra 5% when you apply this coupon. Details

- 2 in 1 smoke detector/carbon monoxide alarm, well used in the place of carbon monoxide gas leakage and fire place, well guarantee personal safety.
• Understand the surrounding environment in real time - smoke detector and carbon monoxide detector Indicator lights on the face of the unit display the presence of smoke or carbon monoxide.
• When carbon monoxide and smoke rise to alarm levels, the 85 dB alarm provides a clear, loud warning when it is discovered.
• Dual high stability sensors- Minimize carbon monoxide and smoke detector alarm false positive.
• Battery operated device Can be easily installed and maintained without the need for an electrician.

See more product details

#### Customer ratings by feature

Table with 2 columns: Feature, Rating. Rows: Easy to use (5.0), Value for money (4.7), Easy to install (4.6)

\$19.99 & FREE Shipping on orders over \$25.00 shipped by Amazon. Details & FREE Returns

Arrives: Tuesday, Aug 11 Details

Fastest delivery: Tomorrow Order within 7 hrs and 44 mins Details

In Stock.

Qty: 1

Add to Cart

Buy Now

Secure transaction Details

Sold by TJTQQZHZ and Fulfilled by Amazon.



We're giving you a 30-day FREE trial of Prime Try Prime and start saving today with FREE Delivery

Add gift options

Deliver to Renee

Add to List

Add to Wedding Registry

New (2) from \$19.99 & FREE Shipping on orders over \$25.00

Share

Have one to sell?

Sell on Amazon

20-800-1837

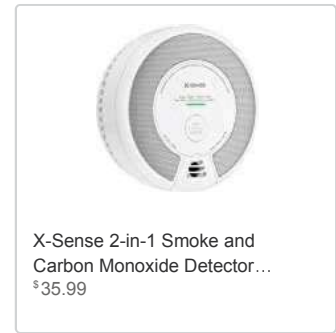
Battery life 4.5

[See all reviews](#)

[Compare with similar items](#)

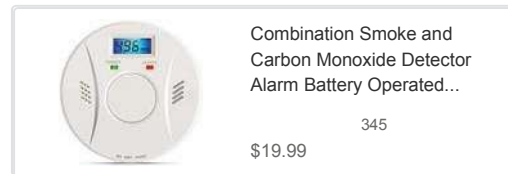
New (2) from \$19.99 & FREE Shipping on orders over \$25.00

[Report incorrect product information.](#)



X-Sense 2-in-1 Smoke and Carbon Monoxide Detector...  
\$35.99

Sponsored



Combination Smoke and Carbon Monoxide Detector Alarm Battery Operated...

345

\$19.99

Sponsored

**Frequently bought together**



Total price: **\$38.65**

[Add all three to Cart](#)

[Add all three to List](#)

These items are shipped from and sold by different sellers. [Show details](#)

- This item:** Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and... \$19.99
- First Alert Battery Powered Smoke Alarm with Silence Button, SA303CN3** \$7.67 (\$0.96 / 1 oz)
- AmazonBasics 9 Volt Everyday Alkaline Batteries - Pack of 8** \$10.99

**4 stars and above** Sponsored

Page 1 of 7



Kidde Intelligent Detector Alarm Battery Operated Combination Smoke & Carbon Monoxi...

292

\$29.57



Kidde - 21026052 Battery Operated Smoke Detector Alarm with Safety Light | Model i9...

291

\$15.35



Kidde Safety - 21026055 Kidde Sealed Lithium Battery Power Smoke Detector Alarm | M...

1,040

\$18.05



Kidde - 21006407 AC Hardwired Operated Carbon Monoxide Detector Alarm with...

273

\$33.30



Kidde 21006406 Hardwire Carbon Monoxide Detector A with Battery Backup,

437

\$29.19

[Ad feedback](#)

**Sponsored products related to this item**

Page 1 of 33



20-800-1837



Ad feedback

### Special offers and product promotions

- **Amazon Business** : Save 25% off first \$200 of business supplies. [Register a free business account](#)

### Have a question?

Find answers in product info, Q&As, reviews

### From the manufacturer

**CO & Smoke Detector**

2 in 1 Carbon Monoxide detector  
Smoke  
Combo Can detect the threat of two gases

**LCD liquid crystal display density**

Monitor your surroundings in real time and give your family a sense of security.



20-800-1837

2 in 1 smoke detector/carbon monoxide alarm, well used in the place of carbon monoxide gas leakage and fire place, well personal safety.



Accurate and loud alarm



9V The battery operated



Fashion design



**accessory products**

- main engine×1,
- 9V Battery×1,
- Screw (installed on the wall)×2,
- rubber stopper×2,
- Instructions×1.

**Compare with similar items**

<p><b>This item</b> Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and Kitchen 9V Battery Operated</p> <p><a href="#">Add to Cart</a></p>	<p>Kidde 21026043 Battery-Operated(Not Hardwired) Combination Smoke/Carbon Monoxide Alarm with Voice Warning KN-COSM-BA #1 Best Seller</p> <p><a href="#">Add to Cart</a></p>	<p>Combination Smoke Alarm and Carbon Monoxide Detector Alarm Battery Operated Digital Display for Home Bedroom Kitchen 1 Pack.</p> <p><a href="#">Add to Cart</a></p>	<p>First Alert Smoke Detector and Carbon Monoxide Detector Alarm   Battery Operated, SCO5CN</p> <p><a href="#">Add to Cart</a></p>
<p><b>Customer Rating</b> (171)</p>	<p>(5687)</p>	<p>(178)</p>	<p>(6826)</p>
<p><b>Price</b> \$19<sup>99</sup></p>	<p>\$29<sup>57</sup></p>	<p>\$19<sup>99</sup></p>	<p>\$34<sup>85</sup></p>
<p><b>Shipping</b></p>	<p>FREE Shipping. <a href="#">Details</a></p>	<p></p>	<p>FREE Shipping. <a href="#">Details</a></p>

20-800-1837

	FREE Shipping on orders over \$25.00 shipped by Amazon. <a href="#">Details</a>		FREE Shipping on orders over \$25.00 shipped by Amazon. <a href="#">Details</a>	
<b>Sold By</b>	<a href="#">TJTQQZHZ</a>	Amazon.com	<a href="#">WEWONDirect</a>	Amazon.com
<b>Color</b>	white	White	White	White

**Product description**

- ◆ **Power supply:** DC 9V battery, 6F22
- ◆ **Standby current:** ≤98uA
- ◆ **Alarm current:** ≤75mA
- ◆ **Alarm sound:** ≥85dB (1m)
- ◆ **Sensor type:** Photoelectric sensor & Electrochemical CO sensor
- ◆ **Low battery warning:** <7.6V
- ◆ **Alarm sensitivity. CO alarm sensitivity & time:** 70ppm, alarms within 60-180minutes; 150ppm, alarms within 10- 50minutes; 400ppm, alarms within 4-15minutes; 700ppm, alarms within 2-6minutes.
- ◆ **Temperature range:** 0°C~49°C (32°F~120°F)
- ◆ **Humidity:** ≤95%RH (No icing or condensation)

**Product information**

**Technical Details**

Manufacturer	<b>BQQZHZ</b>
Part Number	<b>Hu-das-21</b>
Item Weight	<b>7.4 ounces</b>
Package Dimensions	<b>5.1 x 4.6 x 1.4 inches</b>
Batteries	<b>1 9V batteries required. (included)</b>
Is Discontinued By Manufacturer	<b>No</b>
Size	<b>4.5*1.5 in</b>
Color	<b>White</b>
Batteries Included?	<b>Yes</b>
Batteries Required?	<b>Yes</b>
Battery Cell Type	<b>Zinc Carbon</b>

**Additional Information**

ASIN	<b>B07MPP42GT</b>
Customer Reviews	<b>171 ratings</b> 4.5 out of 5 stars
Best Sellers Rank	<b>#8,687 in Tools &amp; Home Improvement (See Top 100 in Tools &amp; Home Improvement) #18 in Smoke &amp; Carbon Monoxide Alarms</b>
Date First Available	<b>January 4, 2019</b>

**Warranty & Support**

**Product Warranty:** For warranty information about this product, please [click here](#)

### Videos

#### Videos for this product



**Customer Review:** Basic smoke/carbon monoxide detector, Justin

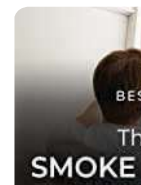
#### Videos for related products



**Nest Protect Review - Best Smart Home Tech**  
Andru Edwards



**Top 10 Smart Home Security Device for Your Home**  
Top 10 Zone



**The 5 Best Smoke Detectors**  
BestReviews

Upload your video

### Sponsored products related to this item



**First Alert CO605 Plug-In Battery Backup CO Alarm, 1 Pack, White**  
4,098  
**\$18.99**



**First Alert Plug-In Carbon Monoxide Detector, CO600**  
1,829  
**\$22.00**



**Kidde Carbon Monoxide Alarm Detector | Digital Display | Battery...**  
5,308  
**\$22.38**



**Kidde Worry-Free Carbon Monoxide Detector Alarm with Digital Display and 10...**  
9  
**\$34.90**



**Kidde Nighthawk P In AC/DC Carbon Monoxide Alarm Detector with Digit...**  
6,803  
**\$28.03**

Ad feedback



Sponsored

### Customer questions & answers

Have a question? Search for answers

0 votes

**Question:** Do it needs to be connected to power outlet or can purely run on battery?

**Answer:** It is battery powered  
By Jennifer E. Wright on July 11, 2020

0 votes

**Question:** Does it come with mounting hardware?

**Answer:** It does come with a mounting plate and a couple of screws.  
By RALF on April 8, 2020

20-800-1837

[See more answers \(1\)](#)

0 votes

**Question:** [where are these manufactured ?](#)

**Answer:** **User's Manual does no say, and it doesn't say on the detector itself, but based on the company name: TJTQQZH, my guess is China.**  
By Gary on April 23, 2020

[See more answers \(1\)](#)

0 votes

**Question:** [do the detectors have wireless inter connect function to each difference floors](#)

**Answer:** **No. this didn't have wireless inter function.**  
By Chi-Keung Li on July 22, 2020

[See more answers \(1\)](#)

[See more answered questions \(5\)](#)

## Customer reviews

4.5 out of 5

171 customer ratings

5 star	75%
4 star	13%
3 star	6%
2 star	1%
1 star	5%

[How does Amazon calculate star ratings?](#)

### By feature

Easy to use	5.0
Value for money	4.7
Easy to install	4.6

[See more](#)

### Review this product

Share your thoughts with other customers

[Write a customer review](#)



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## Customer images



[See all customer images](#)

### Read reviews that mention

- [carbon monoxide](#)
- [easy to install](#)
- [smoke detector](#)
- [monoxide detector](#)
- [peace of mind](#)
- [make sure](#)
- [comes with a 9v battery](#)
- [smoke and carbon](#)
- [smoke alarm](#)
- [battery life](#)
- [gives me the peace](#)
- [personal safety](#)

[Top Reviews](#)

Jose

#### Look ncie on the ceiling

Reviewed in the United States on April 16, 2020

**Verified Purchase**

The main reason I like it because it likes nice on the ceiling. You have to admit you don't want an ugly thing on the ceiling. Have to make sure it works, put it on the center of the ceiling. I burn some paper, at the corn of the room. The Detector quick responds. The lcd only on if some thing going on .

23 people found this helpful

[Helpful](#) [Comment](#) [Report abuse](#)

CJ

#### Great combination alarm that's very loud.

Reviewed in the United States on April 28, 2020

**Verified Purchase**

I like this little alarm. I have been wanting to get one that is a combination of smoke and carbon monoxide for some time. This one just gives me the peace of mind that I don't have to worry about a fire or carbon monoxide while the kids are sleeping. It's plenty loud and seems to be well made. Haven't had it long enough to test battery life, but I like to check them regularly anyway. So, this isn't a big deal.

17 people found this helpful

[Comment](#) [Report abuse](#)**-Dan-****All in one unit**

Reviewed in the United States on June 24, 2020

**Verified Purchase**

I needed a new carbon monoxide detector and the other day one of my smoke detectors starting freaking out. Seemed like a good time to get an all in one that has both features combined like this one. Seems to work just fine. The screen only lights up if there is a problem or you press the test button, which is good because I didn't want a glowing light on all the time. I've had problems in the past with name brand smoke detectors failing after a year or so, hopefully this one lasts longer!

15 people found this helpful

[Comment](#) [Report abuse](#)**Denise Dugan** **TOP 500 REVIEWER****Smoke detector & carbon monoxide - needed to replace defective old smoke detector**

Reviewed in the United States on June 22, 2020

**Verified Purchase**

This smoke detector & carbon monoxide detector works well and well designed. It looks a lot nicer than my older defective smoke detector which was going off after changing battery. It detects gas leaks, issues with fireplace, as well as fire. It has a blue digital display, alarm indicator & alarm for gas danger which is 85 decibels. If there's any issues with smoke it will make a loud 85 decibel alarm noise to wake if sleeping. It requires 9 volt battery included which should be able to find at dollar store when needs to be replaced. It's easy to install with 2 screw, rubber stopper & instructions are easy to follow.

13 people found this helpful

[Comment](#) [Report abuse](#)**Jeff****Good Combination Alarm**

Reviewed in the United States on April 15, 2020

**Verified Purchase**

I bought this combination alarm for my basement. The main room didn't have any alarms. I saw the good reviews and decided to purchase this alarm. It comes with a 9V battery and some dry wall anchors, so it is ready to install out of the box. When I put in the battery, it beeped loudly. Be warned, it is very loud. It has a little screen showing you the PPM. The screen doesn't stay on like shown in the pictures (probably to save battery life).

14 people found this helpful

[Comment](#) [Report abuse](#)**Las Vegas Engineer****Garage Smoke Detector**

Reviewed in the United States on June 9, 2020

**Verified Purchase**

Many people would not install smoke and CO detectors in the garage as cars can trigger the alarm. If your garage is large enough that should not be an issue and a detection of CO is important as you can not smell it. I installed this item in my garage and drove a couple of times in and out already. No false alarm yet and it works as expected.

13 people found this helpful

[Comment](#) [Report abuse](#)



**good quality, dosen't seem cheap**

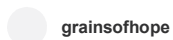
Reviewed in the United States on June 9, 2020

Verified Purchase

pretty standard smoke detector with a nice readout, it's loud like an emergency alarm should be. has a small flashing indicator that lets you know the battery is still good. installation is super easy just a couple of screws in the base plate and the main body of the device can snap in or out with a slight twist for battery changes no tools necessary.

13 people found this helpful

Helpful Comment Report abuse



**powerful sound**

Reviewed in the United States on June 13, 2020

Verified Purchase

It is a nice compact unit with a loud alarm. We installed it in our basement. The alarm could be heard upstairs, even with the door closed when we tested it. Fortunately we have not had to opportunity to get an alert from it. The unit was easy to install as a replacement for an old one that was in the house when we moved in over a dozen years ago.

13 people found this helpful

Helpful Comment Report abuse

[See all reviews from the United States](#)

**Brands related to this category on Amazon**


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Protect your home and family from fire with Kidde  
[Shop Kidde >](#)



**X-SENSE**  
Ultimate Safety Expert  
[Shop X-Sense >](#)



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- Investor Relations
- Amazon Devices
- Amazon Tours

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- Sell apps on Amazon
- Become an Affiliate
- Advertise Your Products
- Self-Publish with Us
- Host an Amazon Hub

**Amazon Payment Products**

- Amazon Rewards Visa Signature Cards
- Amazon.com Store Card
- Amazon Business Card
- Amazon.com Corporate Credit Line
- Shop with Points
- Credit Card Marketplace

**Let Us Help You**

- Amazon and COVID-19
- Your Account
- Your Orders
- Shipping Rates & Policies
- Amazon Prime

› See More Make Money with Us

Reload Your Balance  
Amazon Currency Converter

Returns & Replacements  
Manage Your Content and Devices  
Amazon Assistant  
Help

English

United States

Amazon Music  
Stream millions of songs

Amazon Advertising  
Find, attract, and engage customers

Amazon Drive  
Cloud storage from Amazon

6pm  
Score deals on fashion brands

AbeBooks  
Books, art & collectibles

ACX  
Audiobook Publishing Made Easy

Alexa  
Actionable Analytics for the Web

Sell on Amazon  
Start a Selling Account

Amazon Business  
Everything For Your Business

Amazon Fresh  
Groceries & More Right To Your Door

AmazonGlobal  
Ship Orders Internationally

Home Services  
Experienced Pros Happiness Guarantee

Amazon Ignite  
Sell your original Digital Educational Resources

Amazon Rapids  
Fun stories for kids on the go

Amazon Web Services  
Scalable Cloud Computing Services

Audible  
Listen to Books & Original Audio Performances

Book Depository  
Books With Free Delivery Worldwide

Box Office Mojo  
Find Movie Box Office Data

ComiXology  
Thousands of Digital Comics

CreateSpace  
Indie Print Publishing Made Easy

DPRReview  
Digital Photography

East Dane  
Designer Men's Fashion

Fabric  
Sewing, Quilting & Knitting

Goodreads  
Book reviews & recommendations

IMDb  
Movies, TV & Celebrities

IMDbPro  
Get Info Entertainment Professionals Need

Kindle Direct Publishing  
Indie Digital Publishing Made Easy

Prime Now  
FREE 2-hour Delivery on Everyday Items

Amazon Photos  
Unlimited Photo Storage Free With Prime

Prime Video Direct  
Video Distribution Made Easy

Shopbop  
Designer Fashion Brands

Amazon Warehouse  
Great Deals on Quality Used Products

Whole Foods Market  
America's Healthiest Grocery Store

Woot!  
Deals and Shenanigans

Zappos  
Shoes & Clothing

Ring  
Smart Home Security Systems

eero WiFi  
Stream 4K Video in Every Room

Neighbors App  
Real-Time Crime & Safety Alerts

Amazon Subscription Boxes  
Top subscription boxes – right to your door

PillPack  
Pharmacy Simplified

Amazon Renewed  
Like-new products you can trust

Amazon Second Chance  
Pass it on, trade it in, give it a second life

Conditions of Use Privacy Notice Interest-Based Ads © 1996-2020, Amazon.com, Inc. or its affiliates

# Exhibit B



20-800-1837



**Final Details for Order #112-0812146-4161861**

[Print this page for your records.](#)

**Order Placed:** July 24, 2020  
**Amazon.com order number:** 112-0812146-4161861  
**Order Total: \$59.97**

**Shipped on July 28, 2020**

<b>Items Ordered</b>	<b>Price</b>
3 of: <i>Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and Kitchen 9V Battery Operated</i> Sold by: TJTQZHZ ( <a href="#">seller profile</a> )	\$19.99
Condition: New	

**Shipping Address:**

[Redacted shipping address]

**Shipping Speed:**

FREE Shipping

**Payment information**

**Payment Method:**

[Redacted payment method]

**Billing address**

[Redacted billing address]

Item(s) Subtotal:	\$59.97
Shipping & Handling:	\$7.58
Free Shipping:	-\$7.58
	-----
Total before tax:	\$59.97
Estimated tax to be collected:	\$0.00
	-----
<b>Grand Total:</b>	<b>\$59.97</b>

**Credit Card transactions**

[Redacted credit card number] : July 28, 2020: \$59.97

To view the status of your order, return to [Order Summary](#).

[Conditions of Use](#) | [Privacy Notice](#) © 1996-2020, Amazon.com, Inc. or its affiliates

# Exhibit C

# Your Amazon.com order #112-0812146-4161861

From: Amazon.com (auto-confirm@amazon.com)

To: [REDACTED]

Date: Friday, July 24, 2020, 08:23 PM EDT



## Order Confirmation

Hello Renee,

Thank you for shopping with us. We'll send a confirmation when your items ship.

### Details

Order #112-0812146-4161861

Arriving:  
**Wednesday, July 29**

Ship to:  
[REDACTED]

[View or manage order](#)

Total Before Tax:	\$59.97
Estimated Tax:	\$0.00
<b>Order Total:</b>	<b>\$59.97</b>

We hope to see you again soon.

### Amazon.com



The payment for your invoice is processed by Amazon Payments, Inc. P.O. Box 81226 Seattle, Washington 98108-1226. If you need more information, please contact (866) 216-1075

By placing your order, you agree to Amazon.com's [Privacy Notice](#) and [Conditions of Use](#). Unless otherwise noted, items sold by Amazon.com are subject to sales tax in select states in accordance with the applicable laws of that state. If your order contains one or more items from a seller other than Amazon.com, it may be subject to state and local sales tax, depending upon the seller's business policies and the location of their operations. Learn more about [tax and seller information](#).

This email was sent from a notification-only address that cannot accept incoming email. Please do not reply to this message.

# Exhibit D

Your Account > Your Orders > Order Details

## Order Details

Ordered on July 24, 2020 Order# 112-0812146-4161861

[View or Print invoice](#)

### Shipping Address

██████████  
████████████████████  
████████████████████  
██████████

### Payment Method



### Order Summary

Item(s) Subtotal:	\$59.97
Shipping & Handling:	\$7.58
Free Shipping:	-\$7.58
Total before tax:	\$59.97
Estimated tax to be collected:	\$0.00
<b>Grand Total:</b>	<b>\$59.97</b>
<b>Refund Total:</b>	<b>\$59.97</b>

### Transactions



3

### Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and Kitchen 9V Battery Operated

Sold by: TJTQQZHZ  
Return window closed on Aug 28, 2020

\$19.99

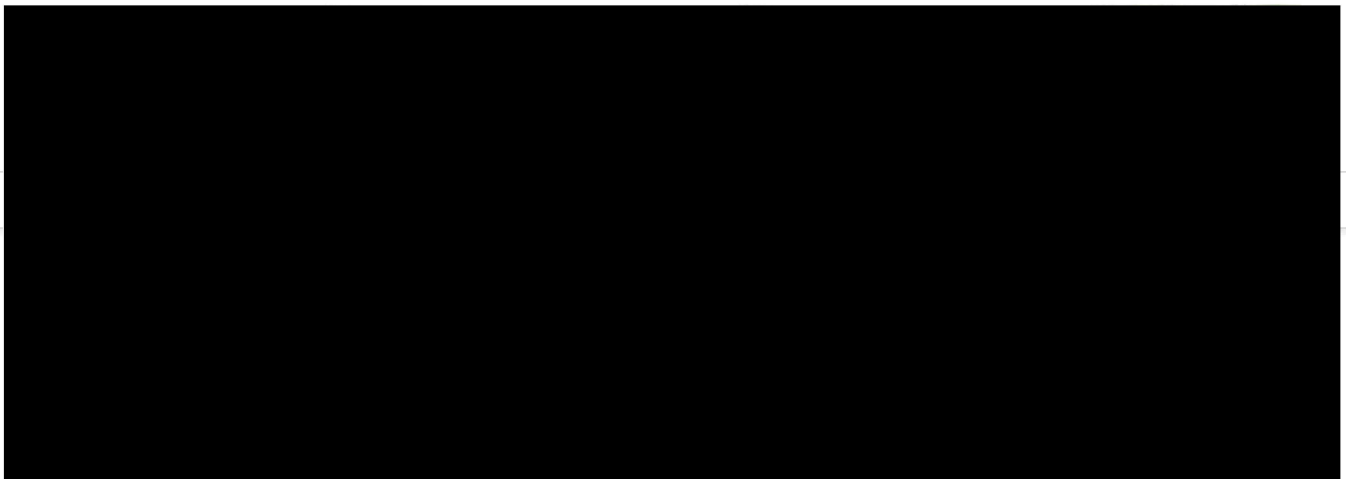
Condition: New

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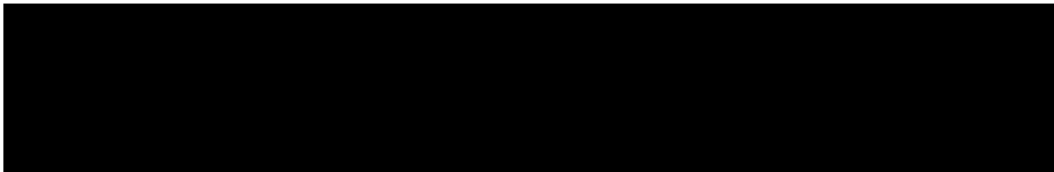
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Blink Smart Security for Every Home

# Exhibit E



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**Fw: Attention: Important safety notice about your past Amazon order**

---

From: [REDACTED]  
To: rmorelli-linen@cpsc.gov  
Date: Monday, June 14, 2021, 02:55 PM EDT

---

----- Forwarded Message -----

**From:** Amazon Product Safety <order-update@amazon.com>

**To:** [REDACTED]

**Sent:** Friday, June 11, 2021, 02:15:28 PM EDT

**Subject:** Attention: Important safety notice about your past Amazon order

Dear Amazon Customer,

We have learned of a potential safety issue that may impact your Amazon purchase(s) below:

Order ID: 112-9830707-3360219;112-0812146-4161861

Item: B07HK8JHDV;B07MPP42GT - Carbon Monoxide Detector Carbon Alarm, WJZXTEK Digital Display Carbon Monoxide Alarm, Electronic Equipment, Power Detection Equipment, Alarm Clock Warning, Comply with UL2034;Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and Kitchen 9V Battery Operated

The product listed above is either a product that the U.S. Consumer Product Safety Commission (CPSC) has informed us about, or our Product Safety team has identified, that may fail to alarm on time, posing a risk of exposure to potentially dangerous levels of Carbon Monoxide.

If you still have this product, we urge you to stop using it immediately and dispose of it. If you purchased this product for someone else, please notify the recipient immediately and let them know they should dispose of it. There is no need for you to return the product.

Amazon is applying a refund in the form of a gift card to Your Account. You can view your available balance and activity here: <https://www.amazon.com/gp/css/gc/balance/>

The safety and satisfaction of our customers is our highest priority. We regret any inconvenience this may cause you.

Thanks for shopping at Amazon.

Sincerely,  
Customer Service  
Amazon.com  
[www.amazon.com](http://www.amazon.com)

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message. Please be aware that links contained in this message may not be owned by Amazon.

# Exhibit F

Deliver to Renee

All

Hello, Renee Account & Lists Returns & Orders

0

All Gift Cards Customer Service Best Sellers Pet Supplies Buy Again Livestreams Coupons Find a Gift Shop low prices for school

Your Account > Message Center

Back

Inbox

Sent Messages

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06/11 11:15:26

Dear Amazon Customer,

We have learned of a potential safety issue that may impact your Amazon purchase(s) below:

Order ID: 112-9830707-3360219;112-0812146-4161861

Item: B07HK8JHDV;B07MPP42GT - Carbon Monoxide Detector Carbon Alarm, WJZXTEK Digital Display Carbon Monoxide Alarm, Electronic Equipment, Power Detection Equipment, Alarm Clock Warning, Comply with UL2034;Combination Smoke and Carbon Monoxide Detector Alarm Digital Display for Travel Home Bedroom and Kitchen 9V Battery Operated

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Amazon is applying a refund in the form of a gift card to Your Account. You can view your available balance and activity here: https://www.amazon.com/gp/css/gc/balance/

The safety and satisfaction of our customers is our highest priority. We regret any inconvenience this may cause you.

Thanks for shopping at Amazon.

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Ship Orders Internationally

Home Services  
Experienced Pros Happiness Guarantee

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Amazon Second Chance  
Pass it on, trade it in, give it a second life

**CERTIFICATE OF SERVICE**

I hereby certify that on October 13, 2021, a copy of the foregoing was served upon all parties and participants of record in these proceedings as follows:

*An original and three copies by U.S. mail, postage prepaid, and one copy by email to the Secretary:*

Alberta E. Mills  
Secretary  
U.S. Consumer Product Safety Commission  
4330 East West Highway  
Bethesda, MD 20814  
Email: [AMills@cpsc.gov](mailto:AMills@cpsc.gov)

*One copy by U.S. mail, postage prepaid, and one copy by email to the Presiding Officer:*

Judge James E. Grimes  
U.S. Securities and Exchange Commission  
100 F Street, N.E.  
Washington, DC 20549  
[alj@sec.gov](mailto:alj@sec.gov)

*By email to Counsel for Respondent:*

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Stephen P. Anthony  
Covington & Burling LLP  
One CityCenter  
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Washington, DC 20001-4956  
[swilson@cov.com](mailto:swilson@cov.com)  
[santhony@cov.com](mailto:santhony@cov.com)

*John C. Eustice*

\_\_\_\_\_  
Complaint Counsel for  
U.S. Consumer Product Safety Commission