

2 AMENDMENT/MODIFICATION NO. 0001	3 EFFECTIVE DATE See Block 16C	4 REQUISITION/PURCHASE REQ. NO. REQ-2400-09-0191	5 PROJECT NO. (If applicable)
6 ISSUED BY	CODE EXIT	7 ADMINISTERED BY (If other than Item 6)	CODE FMPS

CONSUMER PRODUCT SAFETY COMMISSION OFFICE OF INFORMATION & TECH SVCS. 4330 EAST WEST HIGHWAY ROOM 504 BETHESDA MD 20814	CONSUMER PRODUCT SAFETY COMMISSION DIV OF PROCUREMENT SERVICES 4330 EAST WEST HWY ROOM 517 BETHESDA MD 20814
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8 NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) TELDATA COMMUNICATIONS INC 19211 CHENNAULT WAY STE A GAITHERSBURG MD 20879-4787	9A AMENDMENT OF SOLICITATION NO. 9B DATED (SEE ITEM 11) 10A MODIFICATION OF CONTRACT/ORDER NO. CPSC-S-09-0042 10B DATED (SEE ITEM 13) 06/19/2009
CODE	FACILITY CODE

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. is not extended.
 Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12 ACCOUNTING AND APPROPRIATION DATA (If required) 09-CC-EXIT-IT-2400-99933-312G	Net Increase:	\$249,694.50
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13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43 103(b).
X	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: The Basic Contract
	D OTHER (Specify type of modification and authority)

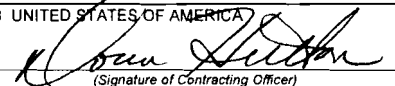
E. IMPORTANT: Contractor is not. is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

DUNS Number: [REDACTED]
 This is an award under the Small Business Administration's 8(a) Program. The SBA district office for this contractor is:

Pamela M. Hale
 Business Development Specialist
 U.S. Small Business Administration
 740 15th Street, NW, 3rd Floor
 Washington DC 20005
 202-272-0382
 FAX 202-481-4780
 Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Donna Hutton		
15B CONTRACTOR/OFFEROR	15C DATE SIGNED	16B UNITED STATES OF AMERICA  (Signature of Contracting Officer)	16C DATE SIGNED 8/13/09
(Signature of person authorized to sign)			

M. Kelsey

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
CPSC-S-09-0042/0001

PAGE OF
2 5

NAME OF OFFEROR OR CONTRACTOR
TELDATA COMMUNICATIONS INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>Even though SBA may not be identified in block 17a of the contract, it is still the prime contractor on this contract.</p> <p>Advance notice to SBA (as the prime contractor) is required prior to issuance of a final notice terminating the contract in whole or in part.</p> <p>SBA's approval is required of novation agreements submitted by the 8(a) Participant.</p> <p>The NAICS Code for this requirement is 517911 Telecommunications Resellers.</p> <p>This contract may be modified in the future to add additional system capabilities to CPSC's phone system in the form of additional equipment and services in other areas of the commission.</p> <p>The purpose of modification number 0001 is to provide for Phase II in accordance with deliverable items 0021 through 0040 and the contractor's quotation dated 7/27/2009 (attached)</p> <p>Phase II Installation ---New ShoreTel VoIP Telephone Switch to replace the existing Nortel Switch</p> <p>All equipment and services (items 0021 through 0040) shall be delivered within 6 weeks after the effective date of modification number 0001.</p> <p>Delivery Location Code: EXIT CONSUMER PRODUCT SAFETY COMMISSION OFFICE OF INFORMATION SERVICES 4330 EASTWEST HIGHWAY ROOM 706 BETHESDA MD 20814 USA</p> <p>Add Item 0021 as follows:</p> <p>New ShoreTel VoIP Telephone Switch to replace the existing Nortel Switch</p> <p>Installation to include the following equipment and services:</p> <p>ShoreTel Telephone Hardware and Associated Licenses</p>				
0021	<p>ShoreGear 220T1A-1U Half Width T1 220-IP Phones - 4-Analog Ports - 2-LS Trunks - 0-Universal Ports Requires one Tray for every two units Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT</p> <p>Add Item 0022 as follows:</p> <p>Continued ...</p>	1	EA	4,612.00	4,612.00

CONTINUATION SHEET

REFERENCE NO OF DOCUMENT BEING CONTINUED
CPSC-S-09-0042/0001

PAGE OF
3 5

NAME OF OFFEROR OR CONTRACTOR
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ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0022	ShorePhone IP565-IP565g Phone Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	225	EA	430.00	96,750.00
	Add Item 0023 as follows:				
0023	ShorePhone BB24-Black- ShoreTel 24 Button Console Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	6	EA	213.00	1,278.00
	Add Item 0024 as follows:				
0024	ShorePhone IP 8000- Conference Phone Includes 1 SIP Device License. For use with ST 8 only. For Us installations only Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	12	EA	923.00	11,076.00
	Add Item 0025 as follows:				
0025	Shoregear power adapter-Shorephone power adapter Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	237	EA	25.00	5,925.00
	Add Item 0026 as follows:				
0026	Extension and Mailbox Lic.- ShoreTel Ext. and Mailbox License Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	237	EA	142.00	33,654.00
	Add Item 0027 as follows:				
0027	40004-Supervisor Call Manager Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	4	EA	423.00	1,692.00
	Add Item 0028 as follows:				
0028	40003-Agent Call Manager Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	20	EA	210.00	4,200.00
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CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
CPSC-S-09-0042/0001PAGE OF
4 5NAME OF OFFEROR OR CONTRACTOR
TELDATA COMMUNICATIONS INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Add Item 0029 as follows:				
0029	61000-Shoreware Mobile Solutions Bundle - Includes: Professional Call Manager - Contact Viewer - SoftPhone - Video - Web Dialer Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	201	EA	64.00	12,864.00
	Add Item 0030 as follows:				
0030	93111-ShoreTel Web Dialer Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	249	EA	47.00	11,703.00
	Add Item 0031 as follows:				
0031	30053-SIP Device License Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	100	EA	22.00	2,200.00
	Add Item 0032 as follows:				
	ShoreTel System Software Enhancements/Licenses				
0032	30048-ShoreWare Remote Web Reporting License Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	1	EA	1,914.00	1,914.00
	Add Item 0033 as follows:				
0033	30044 Additional Site License Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	1	EA	352.00	352.00
	Add Item 0034 as follows:				
0034	50043-Shoreware Enhanced workgroup Reports - Reports Include: Abandon Call - Target Service Level Agreement - Agent Daily Login/Logout Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	1	EA	6,075.00	6,075.00
	Continued ...				

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ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Add Item 0035 as follows:				
0035	10249-Base Conference Bridge Upgrade Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	1	EA	4,260.00	4,260.00
	Add Item 0036 as follows:				
0036	18009-Shoreware Emergency Notification 6 or more users Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	1	EA	4,500.00	4,500.00
	Add Item 0037 as follows:				
0037	93105-SWSM Partner direct License 1 Yr. (Qty. min of 250) Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	1250	EA	4.75	5,937.50
	Add Item 0038 as follows:				
	ShoreTel Training and System Implementation and Support				
0038	94111-Shorecare partner Support 1 year-No Phones Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	1	EA	12,702.00	12,702.00
	Add Item 0039 as follows:				
0039	93055-Onsite Training/Day plus T & E Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	4	EA	2,500.00	10,000.00
	Add Item 0040 as follows:				
0040	InstLbr-Installation Labor Product/Service Code: 5805 Product/Service Description: TELEPHONE & TELEGRAPH EQUIPMENT	200	EA	90.00	18,000.00
	Project Manager: Jim Bullman 301-504-7006 Except as provided herein, all other terms and conditions remain unchanged and in full force and effect.				

Consumer Products Safety Commission

ShoreTel Unified Communications Telephone System -Phase II

The task described in this document relates to the Phase II purchase and installation of additional system components / telephones / licensing for the new ShoreTel Telecommunications System for the Consumer Products Safety Commission (CPSC), located at 4330 East West Highway, Bethesda Maryland.

Proposed Phase II Scope

The proposed Phase II additions to the ShoreTel System solution will include 225 ShoreTel IP565G Telephones with associated licenses and 12 IP 8000 Conference Telephones. One additional System switch is included for fail-over backup. The Phase II proposal upgrades the system software to the just released Rev. 9.1 at no additional charge.

The Phase II additions will provide full voicemail capabilities including standard user voice mail functions and complete auto attendant capabilities for all new telephones.

System Installation

The telephone system switches will be installed by TelData in customer supplied racks. TelData will provide all necessary programming to provide a complete working system per CPSC requirements.

TelData will be responsible for placing all telephone sets in accordance with floor plans / and or local CPSC contacts assigned to determining set locations.

Additional analog devices designed to work in conjunction with the Telephone switch will be programmed, installed and tested by TelData per CPSC requirements.

System and User Training

End user and administrative training will be provided by TelData at CPSC on live sets to allow end users to hear and see demonstrations of features and functions. Training material will be provided for each user and administrator. Training will be conducted between the hours of 8:00am and 4:30pm on the days designated by CPSC staff.

ShoreTel Unified Communications Telephone System

Testing

TelData will test the system to make sure that all services supported at the location are operable (switched services, local/long distance, telephone end points, voice mail).

Exclusions

- None

Warranty / Maintenance

The proposed ShoreTel UC Telephone System is warranted for one (1) full year from the date of installation. Upon completion of the first year maintenance period, additional maintenance plans are available covering the entire system in increments of one, three and five years. CPSC will be notified, typically 60 days, prior to the end of the maintenance period to allow ample time to procure the desired subsequent maintenance period.

Period of Performance

TelData requests a six (6) week period of performance from the date the PO is issued to account for any unforeseen circumstances during the installation process.

Included in that time frame is:

- Equipment ordering / shipping
- System component installation
- Telephone set deployment
- Training

Pricing Certification

TelData certifies that it has offered CPSC it's most favorable pricing for the ShoreTel Pure IP unified communications solution. The pricing is not greater than that charged to TelData's most favored customer. Also, the price being offered to CPSC for all listed equipment is lower than that listed on ShoreTel's GSA schedule.