

UNITED STATES OF AMERICA
CONSUMER PRODUCT SAFETY COMMISSION

In the Matter of)	
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THYSSENKRUPP ACCESS CORP.)	CPSC DOCKET NO.: 21-1
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)	
Respondent.)	
)	

**RESPONDENT’S APPLICATION FOR THE ISSUANCE OF
SUBPOENAS DUCES TECUM ON NON-PARTIES OTIS ELEVATOR COMPANY,
BELLA ELEVATOR LLC, INCLINATOR COMPANY OF AMERICA, AND
SAVARIA CORPORATION**

Pursuant to 16 C.F.R. § 1025.38, which requires the issuance of subpoenas *duces tecum* to any non-party for the purpose of compelling the production of documents, Respondent TK Access Solutions Corp., formerly known as thyssenkrupp Access Corp. (“the Company”), respectfully requests that the Presiding Officer forward, and that the U.S. Consumer Product Safety Commission (“the Commission” or “CPSC”) issue, the subpoenas submitted concurrently with this Application.¹ The non-parties named in the subpoenas are Otis Elevator Company (“Otis”), Bella Elevator LLC (“Bella”), Inclinator Company of America (“Inclinator”), and Savaria Corporation (“Savaria”).

By way of background, Respondent has engaged with CPSC since 2013 regarding home elevator components that may have been installed by construction-trade professionals outside of Respondent’s specifications and applicable elevator and other safety code requirements. Respondent offered an information safety campaign and made available discounted space guards for purchase from 2014 to 2017 (a program approved by the Commission as a “non-recall”

¹ In filing this Application, Respondent does not admit, and reserves all rights to deny, any matters of fact or law, including jurisdiction.

corrective action in 2014). Respondent then established a new program with free space guards, supported by free measurement assistance and free installation support, or a “do-it-yourself” option, beginning February, 2021. The hazard alleged is one that CPSC has described as “Industry-Wide,”² and the Commission’s Chair has alleged that residential elevator components from “all of the elevator companies . . . pose the same [hazard],” referring expressly to the above-referenced matter.³

Respondent believes that each of the above-referenced non-parties has in its possession, custody, or control information relevant to the above-captioned matter, and specifically the relief sought by Complaint Counsel against Respondent. In the underlying Complaint, Complaint Counsel, *inter alia*, requests that the Commission impose various notice and repair requirements on Respondent related to an alleged entrapment hazard associated with elevator components sold by Respondent for residential elevators installed through 2012, when Respondent ceased active business operations.

On December 17, 2020, Otis agreed to conduct a voluntary recall⁴ of its private residential elevators purchased before 2012 and CemcoLift private residential elevators purchased from 1999 to 2012, which, like the Company’s Home Elevator Safety Program (“Program”) and like the relief sought in the Complaint, offers free inspection and installation of space guards to reduce the potential hazards associated with excessive Gap Spaces. Respondent believes that, as part of the

² U.S. Consumer Prod. Safety Comm’n, “CPSC and Three Leading Elevator Manufacturers Announce Recalls of Residential Elevators Due to Industry-Wide Issue of Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children” (Jan. 11, 2022), included as Exhibit A.

³ *Id.* at ¶ 5.

⁴ U.S. Consumer Prod. Safety Comm’n, “Otis Elevator Company Recalls to Inspect Private Residence Elevators Due to Entrapment Hazard; Risk of Serious Injury or Death to Young Children” (“Otis Release”) (Dec. 17, 2020), included as Exhibit B.

Corrective Action Plan (“CAP”) that memorialized Otis’s agreement to conduct the voluntary recall, Otis must file monthly progress reports (“MPRs”) related to the recall with the Commission.

On January 11, 2022, months after it filed this action, CPSC announced similar recalls by Bella, Inclinator, and Savaria to address the same alleged industry-wide hazard. However, unlike the Company’s Program, the common remedy is for each company to send free Space Guards to consumers for self-installation, with professional installation assistance available only on request.⁵ On information and belief, as in Otis’s recall, each of these recent recalls would have been announced pursuant to a CAP, and each recalling firm must file MPRs. On information and belief, these CAPs and MPRs contain information regarding what “remedy” the Commission deemed adequate to address what the agency purports to be a common, industry-wide hazard, as well as the extent to which each “recall” prompted a response from homeowners through the MPRs each company has submitted to date and will submit going forward.

Just as CPSC has alleged an industry-wide hazard, CPSC has also expressly linked these other recalls to this administrative lawsuit.⁶ Together, CPSC’s public statements have acknowledged that the agency’s position is as follows: the alleged hazard is common across all elevators, regardless of make or model. Thus, information in the above-referenced non-parties’ possession regarding the alleged hazard and the nearly identical, Commission-approved “remedy” in each of these recalls is relevant to this matter and to the relief Complaint Counsel seeks against

⁵ See U.S. Consumer Prod. Safety Comm’n, “Bella Elevator Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children” (Jan. 11, 2022), included as Exhibit C; U.S. Consumer Prod. Safety Comm’n, “Inclinator Company of America Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children” (Jan. 11, 2022), included as Exhibit D; U.S. Consumer Prod. Safety Comm’n, “Residential Elevators Recalled by Savaria Corporation Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children” (Jan. 11, 2022), included as Exhibit E.

⁶ U.S. Consumer Prod. Safety Comm’n, “CPSC Announces Additional Steps Toward Eliminating Child Entrapment Hazard in Residential Elevators; Three Recalls and One Warning Issued; Consumers Warned to Check Residential Elevators, including at Rental Homes,” ¶ 5 (Jan. 11, 2022), included as Exhibit F (“These [three recall] actions come after a December 2020 recall of [Otis] residential elevators for the same hazard, as well as CPSC’s filing of a lawsuit against thyssenkrupp Access Corp. in July 2021.”).

Respondent. Specifically, such information is relevant to, *inter alia*: any claim by Complaint Counsel that the Company's Home Elevator Safety Program, which offers free inspections of residential elevator component installations and, as needed, free installation of free space guards, as well as a "do it yourself" option, is inadequate;⁷ any claim by Complaint Counsel regarding expected response rates in the event of a "recall;" and any defense Respondent may raise regarding the extent to which Complaint Counsel may seek disparate remedies for an alleged "defect" that the agency has asserted is an industry-wide issue, to the extent Complaint Counsel meets its burden of proof in that regard.

Respondent has requested this information from Complaint Counsel, who has declined to provide it.⁸ As such, Respondent is seeking to obtain these documents from the non-party companies. Moreover, upon information and belief, the Company expects that each non-party's review of its records and production in response to its subpoena would be minimally burdensome, as each would involve no more than a handful of specific, narrow, and clearly specified documents that should be readily identifiable, and all documents produced in response to this limited subpoena that are marked as confidential would be treated as confidential under the Protective Order entered in this case.⁹ Respondent is not requesting deposition testimony.

Accordingly, as the subpoenas Respondent seeks are necessary for Respondent to obtain discovery of relevant evidence and would impose minimal burdens on the non-parties identified,

⁷ The Otis recall asked consumers to "contact Otis to schedule a free inspection and the installation of space guard(s), if necessary." Otis Release at heading "Remedy."

⁸ *See* Complaint Counsel's Objections and Responses to Respondent's Second Set of Requests for Production of Documents and Things to Consumer Product Safety Commission, CPSC Docket No.: 21-1, ¶¶ 5-7 (Feb. 22, 2022), attached as Exhibit G (marked as Confidential pursuant to the Presiding Officer's Protective Order of Oct. 12, 2021, and redacted accordingly).

⁹ Protective Order, CPSC Docket No. 21-1, docket no. 25 (October 12, 2021).

Respondent requests that the Presiding Officer forward this Application and the subpoenas *duces tecum* to the Commission for appropriate action.¹⁰

Dated: March 4, 2022



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¹⁰ This court approved electronic filing and service at the October 20, 2021 Initial Pre-Hearing Conference. The court also noted at the pre-hearing conference that the parties have no objection to providing one electronic copy of the subpoena (instead of triplicate as prescribed by 16 C.F.R. § 1025.38).

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ATTORNEYS FOR RESPONDENT,

TK Access Solutions Corp.

CERTIFICATE OF SERVICE

Pursuant to 16 C.F.R. § 1025.16, as adopted by the Presiding Officer in CPSC Docket No. 21-1, I hereby certify that on March 4, 2022, true and correct copies of the foregoing Respondent's Application for the Issuance of Subpoenas Duces Tecum on Non-Parties Otis Elevator Company, Bella Elevator LLC, Inclinator Company of America, and Savaria Corporation were filed with the Secretary of the U.S. Consumer Product Safety Commission and served on all parties and participants of record in these proceedings in the following manner:

By electronic mail to the Secretary of the U.S. Consumer Product Safety Commission:

Alberta Mills
Secretary
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
amills@cpsc.gov

By electronic mail to the Presiding Officer:

The Honorable Mary Withum, Administrative Law Judge
c/o Alberta E. Mills
Secretary
U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
amills@cpsc.gov

By electronic mail to Complaint Counsel:

Mary B. Murphy
Complaint Counsel
Director
Division of Enforcement and Litigation
Office of Compliance and Field Operations
U.S. Consumer Product Safety Commission
4330 East West Highway
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Michael J. Rogal, Trial Attorney
Frederick C. Millett, Trial Attorney
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Sheila A. Millar

UNITED STATES OF AMERICA
CONSUMER PRODUCT SAFETY COMMISSION

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In the Matter of)	
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THYSSENKRUPP ACCESS CORP.)	CPSC DOCKET NO.: 21-1
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Respondent.)	
_____)	

**ORDER TRANSMITTING RESPONDENT’S APPLICATION FOR THE ISSUANCE OF
SUBPOENAS DUCES TECUM ON NON-PARTIES OTIS ELEVATOR COMPANY,
BELLA ELEVATOR LLC, INCLINATOR COMPANY OF AMERICA, AND
SAVARIA CORPORATION**

On March 4, 2022, Respondent filed an Application for the Issuance of Subpoenas Duces Tecum on Non-Parties Otis Elevator Company, Bella Elevator LLC, Inclinator Company of America, and Savaria Corporation.

Pursuant to 16 C.F.R. § 1025.38(c), the application is hereby transmitted to the Secretary so that it may be forwarded to the Commission.

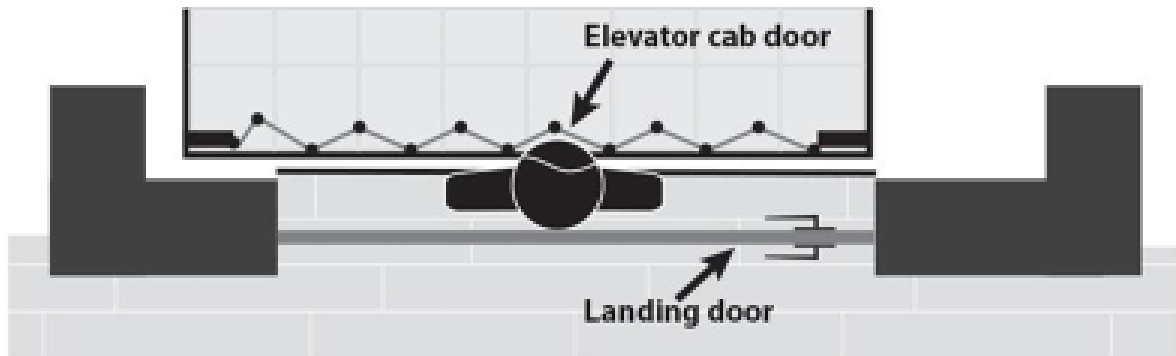
Mary Withum
Administrative Law Judge

EXHIBIT A

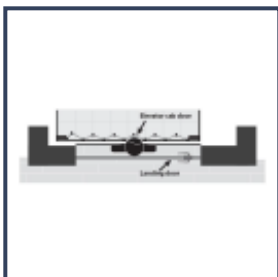


United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

CPSC and Three Leading Elevator Manufacturers Announce Recalls of Residential Elevators Due to Industry- Wide Issue of Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children



Scenario depicting a child trapped between an exterior landing (hoistway) door and an interior elevator car door due to a hazardous gap. The exterior door locks the young child in the space between the doors when the elevator is called to another floor, putting the child at risk of being crushed or pinned and suffering serious injuries or death.



Remedy:

New Instructions

Repair

Recall Date:

January 11, 2022

Recall Details

Description:

Manufacturers Providing Free Safety Devices to Address Hazardous Gap Spaces between Home Elevator Doors

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission (CPSC) and Bella Elevator, LLC, Inclinator Company of America, and Savaria Corporation, are announcing three separate voluntary recalls of about 69,000 residential elevators.

Young children can become entrapped in the space between the exterior landing (hoistway) door and the interior elevator car door or gate if there is a hazardous gap, and suffer serious injuries or death when the elevator is called to another floor.

Consumers should keep unsupervised young children away from the recalled residential elevators and contact the manufacturers for instructions on how to measure for space guards to correct any hazardous gap. Space guards will be provided free of charge and assistance with space guard installation will be provided on request.

Bella, Inclinator and Savaria have agreed that all current manufacturing and distribution of future residential elevators will comply with applicable voluntary safety standards to eliminate the young child entrapment hazard. CPSC [previously warned](#) consumers about residential elevators in July 2021.

Statement of Alexander Hoehn-Saric, Chair of the CPSC

“I am pleased that the CPSC and these three residential elevator companies, Bella Elevator, Inclinator Company of America, and Savaria Corporation have come to an agreement to rectify a dangerous hazard for consumers who use residential elevators

in their own homes, the homes of relatives, or in rental or vacation homes. This is an important step that will prevent further harm from potentially tens of thousands of residential elevators. Industry and the CPSC still have work to do. We have not yet been able to reach agreements with all of the elevator companies to fix their residential elevators that pose the same potentially fatal entrapment hazard and in one case sued a company to force a fix. As long as this hazard persists, I am committed to continuing this work and preventing future entrapment injuries and deaths."

Joint statement from Bella, Inclinator and Savaria:

"We are pleased to be working with the CPSC on this recall, in which we are providing free space guards where needed to increase the safety of our residential elevators. Today's announcement also reflects our three companies' firm, continued commitment to working with our installer partners so that future residential elevators will be installed consistent with voluntary safety standards to eliminate hazardous gaps between home elevator car doors or gates and hoistway doors. We are proud to be leaders in the residential elevator industry in addressing this important issue, in cooperation with the CPSC."

[Bella Elevator LLC Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children](#)

[Inclinator Company of America Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children](#)

[Savaria Corporation Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children](#)

Recall number:

22-048

EXHIBIT B

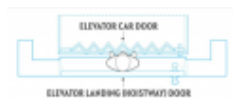


United States
CONSUMER PRODUCT
SAFETY COMMISSION

Otis Elevator Company Recalls to Inspect Private Residence Elevators Due to Entrapment Hazard; Risk of Serious Injury or Death to Young Children



Typical Private Residence Elevator with Exterior Landing (Hoistway) Door and Interior Elevator Car (Accordion) Door



Name of Product:

Otis and CemcoLift Private Residence Elevators

Hazard:

Children can become entrapped in the space between the exterior landing (hoistway) door and the interior elevator car door or gate, and suffer serious injuries or death when the elevator is called to another floor.

Remedy:

Repair

Recall Date:

December 17, 2020

Units:

About 5,000

Consumer Contact

Otis at 800-233-6847 from 8 a.m. to 5 p.m. ET Monday through Friday or online at www.otis.com and click on “IMPORTANT SAFETY INFORMATION – PRIVATE RESIDENCE ELEVATORS” for more information.

Recall Details

Description:

This recall involves Otis private residence elevators purchased before 2012 and CemcoLift private residence elevators purchased from 1999 to 2012. The elevators are used in consumers' homes.

Remedy:

Consumers should disable or block children's access to any Otis or CemcoLift private residence elevator and contact Otis to schedule a free inspection and the installation of space guard(s), if necessary.

Incidents/Injuries:

Otis is aware of at least four incidents involving an Otis or CemcoLift private residence elevator that resulted in a crushed spine and abdomen, fractured hip, broken arm and feet, and bruising to the face and chest.

Sold At:

Otis private residence elevators and parts were sold to independent third-party contractors and, occasionally, directly to consumers through 2012. Otis sold CemcoLift private residence elevators and parts to independent third-party contractors, and occasionally, directly to consumers from approximately 1999 to 2012. Otis and

CemcoLift private residence elevators cost approximately \$20,000 to purchase and install.

Manufacturer(s):

Otis Elevator Company of Farmington, Ct. and CemcoLift Elevators Systems, formerly of Hatfield, Pa. CemcoLift is a former subsidiary of Otis Elevator Company.

Manufactured In:

United States

Recall number:

21-056

EXHIBIT C

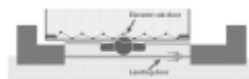


United States
CONSUMER PRODUCT
SAFETY COMMISSION

Bella Elevator Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children



Residential Elevator with Space Between the Exterior Landing (Hoistway) Door and Interior Elevator Car (Accordion) Door. A young child can become entrapped if there is a hazardous gap between the doors.



Name of Product:

Bella residential elevators

Hazard:

Young children can become entrapped in the space between the exterior landing (hoistway) door and the interior elevator car door or gate if there is a hazardous gap, and suffer serious injuries or death when the elevator is called to another floor.

Remedy:

Repair

Recall Date:

January 11, 2022

Units:

About 10,500

Consumer Contact

Bella Elevator toll-free at 877-375-1428 from 8 a.m. to 5 p.m. CT Monday through Friday, or online at www.home-elevator-door-gap.com or www.symmetryelevators.com and click on “Recall” at the bottom of the page for more information.

Recall Details

Description:

This recall involves Bella residential elevators manufactured from 2009 to 2021. Models include Symmetry IGD, Hydraulic, and Winding Drum Elevators. The Symmetry brand name is located on the elevators' controllers. The elevators are used in consumers' homes.

Remedy:

Consumers should keep unsupervised young children away from the recalled residential elevators and contact the manufacturers for instructions on how to measure for space guards to correct any hazardous gap. Space guards will be provided free of charge and assistance with space guard installation will be provided on request.

Incidents/Injuries:

None reported

Sold At:

Bella residential elevators and parts were sold through a network of authorized dealers and, occasionally, directly to consumers nationwide from June 2009 to December 2021 for between approximately \$20,000 and \$35,000 including installation.

Manufacturer(s):

Bella Elevator, LLC, d/b/a Symmetry Elevating Solutions, of Peoria, Ill.

Manufactured In:

United States

Recall number:

22-045

EXHIBIT D

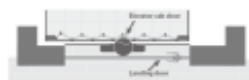


United States
CONSUMER PRODUCT
SAFETY COMMISSION

Inclinor Company of America Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children



Residential Elevator with Space Between the Exterior Landing (Hoistway) Door and Interior Elevator Car (Accordion) Door. A young child can become entrapped if there is a hazardous gap between the doors.



**Name of Product:**

Inclinator residential elevators

Hazard:

Young children can become entrapped in the space between the exterior landing (hoistway) door and the interior elevator car door or gate if there is a hazardous gap, and suffer serious injuries or death when the elevator is called to another floor.

Remedy:

Repair

Recall Date:

January 11, 2022

Units:

About 39,300

Consumer Contact

Inclinator Company toll-free at 833-620-2949 from 7:30 a.m. to 4:30 p.m. ET Monday through Friday, or online at www.home-elevator-door-gap.com or www.inclinator.com and click on “Recall” at the bottom of the page for more information.

Recall Details

Description:

This recall involves Inclinator residential elevators manufactured from 1979 through 2021. Models include: Winding Drum (450 – 1,000 lb.), Hydraulic Drive, Chain Drive, Traction Drive and Overhead Cable Drum. Serial numbers are located on the elevator controllers, stamped on the rails, or on the outside of the drum for Winding Drum units. The elevators are used in consumers' homes.

Remedy:

Consumers should keep unsupervised young children away from the recalled residential elevators and contact the manufacturers for instructions on how to measure for space guards to correct any hazardous gap. Space guards will be provided free of charge and assistance with space guard installation will be provided on request.

Incidents/Injuries:

None reported

Sold At:

Inclinor residential elevators and parts were sold through a network of authorized dealers and, occasionally, directly to consumers from January 1979 through December 2021 for between approximately \$20,000 and \$35,000 including installation.

Manufacturer(s):

Inclinor Company of America Inc., of Harrisburg, Pa.

Manufactured In:

United States

Recall number:

22-046

EXHIBIT E

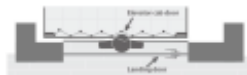


United States
CONSUMER PRODUCT
SAFETY COMMISSION

Residential Elevators Recalled by Savaria Corporation Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children



Residential Elevator with Space Between the Exterior Landing (Hoistway) Door and Interior Elevator Car (Accordion) Door. A young child can become entrapped if there is a hazardous gap between the doors.



Name of Product:

Savaria and Garaventa branded residential elevators

Hazard:

Young children can become entrapped in the space between the exterior landing (hoistway) door and the interior elevator car door or gate due to a hazardous gap, and suffer serious injuries or death when the elevator is called to another floor.

Remedy:

Repair

Recall Date:

January 11, 2022

Units:

About 19,500

Consumer Contact

Savaria toll-free at 855-983-5520 from 8 a.m. to 5 p.m. ET Monday through Friday, or online at www.home-elevator-door-gap.com or www.savaria.com and click on “Recall” at the bottom of the page for more information.

Recall Details

Description:

This recall involves Savaria and Garaventa branded residential elevators manufactured from 1999 through 2021. Models include: Eclipse, Infinity, Kwiklift, MR and HR. Model names are located on the elevators' controllers. The elevators are used in consumers' homes.

Remedy:

Consumers should keep unsupervised young children away from the recalled residential elevators and contact the manufacturers for instructions on how to measure for space guards to correct any hazardous gap. Space guards will be provided free of charge and assistance with space guard installation will be provided on request.

Incidents/Injuries:

None reported

Sold At:

Savaria and Garaventa branded residential elevators and parts were sold nationwide through a network of authorized dealers and, occasionally, directly to consumers from January 1999 through December 2021 for between approximately \$20,000 to \$35,000 including installation.

Manufacturer(s):

Savaria Corporation, of Canada

Manufactured In:

Canada

Recall number:

22-047

EXHIBIT F



United States
**CONSUMER PRODUCT
SAFETY COMMISSION**

CPSC Announces Additional Steps Towards Eliminating Child Entrapment Hazard in Residential Elevators; Three Recalls and One Warning Issued; Consumers Warned to Check Residential Elevators, including at Rental Homes

Release Date: January 11, 2022

Three Leading Elevator Manufacturers Recall Residential Elevators; Risk of Serious Injury or Death to Young Children; CPSC Issues Warning Regarding Elevators Manufactured by a Fourth Company

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission (CPSC) today announced new steps in its ongoing effort to eliminate deadly hazards from residential elevators.

Young children can become entrapped in the space between the exterior landing (hoistway) door and the interior elevator car door or gate if there is a hazardous gap, and suffer serious injuries or death when the elevator is called to another floor. Three children were entrapped in this way during the summer of 2021, with one seven-year-old boy suffering fatal injuries in an elevator at a vacation rental home in North

Carolina. In some incidents, children have suffered multiple skull fractures, fractured vertebrae, traumatic asphyxia and other horrific and lifelong injuries.

Three elevator manufacturers – Bella Elevator, LLC, Inclinator Company of America, and Savaria Corporation – have worked with CPSC to announce three separate voluntary recalls of about 69,000 residential elevators. CPSC is warning consumers to stop using elevators manufactured by a fourth company – Waupaca Elevator Company, Inc., – after it refused to cooperate with a recall.

[CPSC and Three Leading Elevator Manufacturers Announce Recalls of Residential Elevators Due to Industry-Wide Issue of Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children](#)

[Bella Elevator LLC Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children](#)

[Inclinator Company of America Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children](#)

[Savaria Corporation Recalls Residential Elevators Due to Child Entrapment Hazard; Risk of Serious Injury or Death to Young Children](#)

[CPSC Urgent Warning: Stop Using Waupaca Residential Elevators Due to Fatal Entrapment and Serious Fall Hazards](#)

These actions come after a December 2020 recall of [other residential elevators](#) for the same hazard, as well as CPSC's [filing of a lawsuit](#) against thyssenkrupp Access Corp. in July 2021 when the company refused to initiate a recall.

CPSC continues its investigation into the safety of residential elevators and advises consumers to report any safety incident involving residential elevators at www.SaferProducts.gov.

Regardless of whether you have an elevator in your home or are staying in a vacation rental with one, consumers are urged to check the safety of the elevator using the following tips:

- Make sure that the gap between doors is no more than four inches deep. If you are uncertain of the measurement or are otherwise concerned about the safety of the elevator, lock the elevator itself in an unusable position, or lock all access doors to the elevator.
- Have a qualified elevator inspector examine the home elevator for this dangerous gap and other potential safety hazards, inspecting to the latest ASME A17.3-2017, *Safety Code for Existing Elevator and Escalators*.
- Dangerous gaps can be made safer by placing space guards on the back of the exterior (*i.e.*, hoistway) door or installing an electronic monitoring device that deactivates the elevator when a child is detected in the gap.
- Contact the elevator manufacturer or an elevator installer to obtain these critical safety devices to address this hidden hazard. Elevator installers should never allow any gap greater than four inches deep to exist in an elevator entryway.
- Check www.CPSC.gov/recalls to see if the elevator has been recalled. If it has been recalled, call the recalling firm immediately to arrange for the fix.

Watch and share CPSC's Public Service Announcement on residential elevator safety for a simple guide to identifying dangerous [elevators](#).

Release Number

22-050

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For lifesaving information:

- Visit [CPSC.gov](https://www.cpsc.gov).
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).

Media Contact

Please use the below phone number for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

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